# NEHRU ARTS AND SCIENCE COLLEGE (Autonomous)

Reaccredited by NAAC with 'A' Grade, Certified by ISO 9001:2008 &14001:2004 Recognized by UGC with 2(f) and 12(B) & Affiliated to Bharathiar University Nehru Gardens, T.M. Palayam, Coimbatore-641 105

## DEPARTMENT OF BUSINESS ADMINISTRATION

B. B. A. (LOGISTICS)
SYLLABUS



**EFFECTIVE FROM 2020 -21** 

## B. B. A. (LOGISTICS)

#### PROGRAMME OUTCOMES

- PO1 Demonstrate knowledge, skills and techniques to execute projects effectively and efficiently.
- PO2 Recognize the need to adapt business practices to the opportunities and challenges of an evolving global environment.
- PO3 Identify, evaluate, analyze, interpret and apply information to address problems and make decisions in a business context of supply chain operations
- PO4 Apply professional standards, theory, and research to address business problems within specific concentrations in a Logistics business environment.
- PO5 Apply business discipline knowledge in an integrative manner to business problems.

#### PROGRAMME SPECIFIC OUTCOMES

- PSO1. Students will apply foundational business skills needed in Logistics Firms.
- PSO2 Students will distinguish cross-functional business processes in supply chains.
- PSO3 Students will practice analytical business skills to address Logistics challenges.

# **Bloom's Taxonomy Based Assessment Pattern**

 $\pmb{K1}\text{-Remember}; \ \pmb{K2}\text{- Understanding}; \ \pmb{K3}\text{- Apply}; \ \pmb{K4}\text{-Analyze}; \ \pmb{K5}\text{- Evaluate}, \ \pmb{K6}\text{- Create}$ 

Theory: 55 Marks

Knowled	ge Level	Section	Marks	Description	Total
K2, K3	1–5	A(Answer all the questions)	10x1=10	MCQ	
K1	6 –10			Fill in the blanks	
K2, K3	11-15	B (Either or pattern)	5x4=20	Short Answers	55
K3,K4	16–21	C (Answer 3 out of 6)	3x6=18	Descriptive/ Detailed	
K3, K4, K5	22	D ( Compulsory Question)	1 x 7 = 7	Detailed	

# **Theory 75 Marks**

Knowled	ge Level	Section	Marks	Description	Total
K2, K3	1-5	A(Answer all the questions)	10x1=10	MCQ	
K1	6 –10			Fill in the blanks	
K2, K3	11-15	B (Either or pattern)	5x5=25	Short Answers	
K3,K4	16–21	C (Answer 3 out of 6)	3x10=30	Descriptive/ Detailed	75
K3, K4, K5	22	D ( Compulsory Question)	1 x10 = 10	Detailed	

# NEHRU ARTS AND SCIENCE COLLEGE



## (Autonomous)

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## Scheme of Examination BBA International Business

(Applicable to the students admitted during the Academic Year 2020-2021)

Semeste r	ţ	Cours e Code		Instr uctio nhou rs/w eek	Durationo fExaminat ion	Exami	ination	Marks	Credit s
Sem	Par	ق ق	Name of the Course		<b>1</b> 4 .3	C I A	ES	To tal	c Cr
	I	18U1TAM101/ 18U1HIN101 / 18U1MAL101/ 20U1FRN101	Language I	5	3	25	75	100	4
	II	20U2ENG101	English I	5	3	25	75	100	4
	III	20U3BMC101	Core Paper -I Principles of Management	5	3	25	75	100	4
I	III	20U3BMC102	Core Paper -II Basics of Business and Business Environment	6	3	20	55	75	3
	III	18U3MDA101	Allied Paper- I Mathematics For Management - I	6	3	25	75	100	4
	IV	18U4ENV101	Ability Enhancement Compulsory Course: Environmental Studies	2	3	-	50	50	2
	IV	18U4HVY201	Value Education: Human Values and Yoga	1	-	-	-	-	-
			Practice- I	30				525	21
	I	18U1TAM202/ 18U1HIN202/ 18U1MAL202/ 20U1FRN202	Language - II	5	3	25	75	100	4
	II	19U2ENG202	English – II	5	3	25	75	100	4
,	III	20U3BMC203	Core Paper- III Organisational Behaviour	5	3	20	55	75	3
II	III	20U3BMC204	Core Paper- IV Economics for Executives	6	3	25	75	100	4
	III	18U3MDA202	Allied Paper- II Mathematics for Management – II	6	3	25	75	100	4
	IV	18U4HRC202	Ability Enhancement Compulsory Course: Human Rights and Constitution of India	2	3	-	50	50	2

	IV	18U4HVY201	Value Education: Human Values and Yoga	1	2	25	25	50	2
			Practice - I	30				575	23
	III	18U3BMC305	Core Paper –V Accounting for Business	5	3	25	75	100	4
	III	20U3BMC306	Core Paper –VI Production and Material Management	3	3	20	55	75	3
	III	20U3BMC307	Core Paper -VII Principles of Marketing	4	3	25	75	100	4
	III	20U3BLC308	Core Paper VIII Introduction to logistics Management	3	3	20	55	75	3
	III	20U3BLC309	Core Paper IX Information System	3	3	20	55	75	3
	III	20U3BMA303	Allied Paper –III Business Law	4	3	20	55	75	3
Ш	IV	20U4BMS301	Skill Based Paper –I Business Correspondence	3	3	30	45	75	3
	IV	19U4NM3BT1 / 19U4NM3AT1 / 19U4NM3CAF /	# @Basic Tamil -I ##Advanced Tamil -I * NME:Consumer Affairs /	2	3	5	0	50	2
	1 V	19U4NM3GTS / 19U4NM3WRT	Gandhian Thoughts / Women's Rights	2			0		-
	IV	18U4BM3ED1/ 18U4BM3ED2	Extra Departmental Course	2	3	-	50	50	2
	IV	18U4HVY402	Value Education: Human Values and Yoga Practice II	1	-	-	-	-	-
	IV	20U4BMVALC	** Skill Enhancement – Add on course Industry Institute Linkage	-	-	-	-	-	Grade
			Industry movement among	30				675	27
	III	20U3BMC410	Core Paper –X Human Resource Management	5	3	25	75	100	4
	III	19U3BMC411	Core Paper- XI Financial Management	5	3	25	75	100	4
	III	20U3BMC412	Core Paper -XII Foreign Trade Procedure and Documentation	5	3	25	75	100	4
IV	III	20U3BLC413	Core Paper - XIII Inventory Management	5	3	20	55	75	3
	III	20U3BLA404	Allied Paper- IV Air cargo Logistics	4	3	25	75	100	4
	IV	20U4BMZ402	Skill Based Paper-II: Internship & Mini Project	3	3	30	45	75	3
	IV	19U4NM4BT2 / 19U4NM4AT2 /	# @Basic Tamil -II ##Advanced Tamil -II	2	3	5	0	50	2

		19U4NM4GEN	General Awareness						
	IV	18U4HVY402	Value Education: Human Values and Yoga Practice II	1	2	25	25	50	2
	IV	20U4BMVALC	** Skill Enhancement – Add on Course Institute Industry Linkage	-	-	-	-	-	Grade
				30				650	26
	III	19U3BMC514	Core Paper- XIV Investment Analysis and Portfolio Management	5	3	20	55	75	3
	III	18U3BMC515	Core Paper -XV Business Research Methods	5	3	20	55	75	3
	III	18U3BMC516	Core Paper -XVI Advertising and Sales Promotion	5	3	25	75	100	4
	III	18U3BMC517	Core Paper -XVII Logistics and Supply chain Management	3	3	20	55	75	3
V	III	20U3BLC518	Core Paper - XVIII Warehousing & Distribution Management	3	3	20	55	75	3
	III	20U3BLE501/ 20U3BLE502/ 20U3BLE503/	Discipline Specific Elective- Paper I	5	3	25	75	100	4
	IV	18U4BMZ503	Skill Based Paper- III Tally	4	3	30	45	75	3
			G B YYYY	30				575	23
	III	19U3BMC619	Core Paper XIX Entrepreneurship & Small Business Management	5	3	25	75	100	4
	III	19U3BMC620	Core Paper XX Strategic Management	5	3	25	75	100	4
VI	III	18U3BIC621	Core Paper XXI Global Business Management	6	3	20	55	75	3
	III	20U3BLE604/ 20U3BLE605/ 20U3BLE606/	Discipline Specific Elective- Paper II	5	3	25	75	100	4
	III	20U3BLE607/ 20U3BLE608/ 20U3BLE609/	Discipline Specific Elective - Paper III	5	3	25	75	100	4
	IV	18U4BMZ604	Skill Based Course : Campus to Corporate (Viva Voce)	4	3	30	45	75	3
	V	19U5EXT601	Extension Activities	-		50	-	50	2
				30				600	24
Total 3								3600	144

- # Basic Tamil-Students who have not studied Tamil up to 12<sup>th</sup> standard.
- ##Advance Tamil Students who have studied Tamil language up to 12<sup>th</sup> standard and chose another languages under part I of the programme but would like to advance their Tamil language skills.
- \* NME Student shall choose any one course out of three courses.
- @ No End Semester Examinations. Only Continuous Internal Assessment
- (CIA) \$ Not included in Total Marks & CGPA Calculation.
- \*\* Examinations and evaluations for Value Added Courses shall be conducted by the industry, the marks shall be awarded by the Controller of Examinations.

#### LIST OF ELECTIVE PAPERS:

	GROUP A	GROUP B	GROUP C
Paper I / Sem V	18U3BLE501:	20U3BLE502:	20U3BLE503:
	Intellectual Property	Total Quality	Mini Project
	Rights	Management	•
Paper II/Sem VI	20U3BLE604:	18U3BLE605:	20U3BLE606:
	Retail Logistics	Brand Management	Onsite learning in
			Aircargo
Paper III/ Sem VI	20U3BLE607:	20U3BLE608:	20U3BLE609:
	Principles of Export	Onsite learning in	Project Work &
	Management	shipping Industry	Viva-Voce

## **Extra Departmental Course**

S.No.	Subject Code	Name of the Subject
1	18U4BM3ED1	Entrepreneurship Development
2	18U4BM3ED2	Soft Skill Development

#### **Additional Credit Course**

Earning Additional credit course is not mandatory for Course Completion

#### Additional credits: 8

S. No.	Subject	Credit/ Course	Total Credits
1	Completion of Certificate Course	1	1
2	Hindi/ other Foreign languages	1	1
3	Self-Study Papers	1	2
4	MOOC Courses/Spoken Tutorial prescribed by the Departments	1	3
5	Representation - Sports/Social Activities/ Co- curricular/Extracurricular Activities at University/ District/ State/ National/ International levels	1	1
	Total	88	

**Rules:** The students can earn additional credits only if they complete the above during the course period ( II to V Sem ) and based on the following criteria. Proof of Completion must be submitted to the Office of Controller of Examinations before the commencement of the VI Semester. (Earning Additional credit course is not mandatory for Course Completion)

- 1. Students can complete Certification Courses for a minimum of 30 hrs (II to V Sem only) from reputed centers and the same certificate shall be produced to earn a credit. They shall be guided by the Department if needed.
- Students can opt Hindi/ any Foreign Language approved by Certified Institutions to earn one credit. The certificate of Hindi must be obtained from Dakshin Bharat Hindi Prachar Sabha and He/ She has to enroll and complete during their course period (II to V Sem only)
- 3. Students can earn one credit, if they complete oneself-study paper prescribed by the Department. The Departments shall offer two Self Study Papers.

#### Self-Study Paper offered by the Department of Business Administration

S. No.	Semester	Course Code	Course Title
1	Semester II to V	18U3BMSS01	Customer Relationship Management
2		18U3BMSS02	Disaster Management

4. Students can earn one Credit, if they complete any one MOOC courses/ Spoken Tutorial prescribed by the Department. Students shall earn a maximum of 3 Additional Credits by completing 3 online courses.

#### List of Online Courses prescribed by the Department of Business Administration

- 1. Digital Marketing
- 2. Successful Negotiation and Essential Strategies and Skills
- 3. Mastering Data Analysis in Excel
- 4. Java Programming and Software Engineering Fundamentals
- 5. Business Foundations
- 6. Content Strategy for Professionals

**Note:** Other than the above mentioned courses, any course from recognized websites with the consent of the Head of the Department will also be accepted.

5. Award Winners in Sports/Social Activities/ Co-curricular/ Extra Curricular Activities at University/ District/ State/ National/ International levels can earn One Extra Credit by producing the Certificate.

Chairman
Board of Studies
Department of Business Administration
Nehru Arts and Science College

BBA Logistics NASC **2020** 

<b>Course Code</b>		Tit	tle	
20U3BMC101	Core Paper I Principles of Management			
Semester: I	Credits: 4	1 Tilletpies of		ESE:75 Marks

# **Course Objective**

To create an understanding of the fundamental Principles of Management and various Forms of Business Organizations

Course Outcomes (COs): By the end of the course the students will be able to:

CO1	Understand the various Managerial Functions.
CO2	Enable them to understand the planning process in the organisation
CO3	Differentiate various types of organisations and make appropriate decision
CO4	Demonstrate the ability to direct and Communicate effectively
CO5	Evaluate budget and budgetary control system.

## **Course Content**

**Instructional Hours / Week: 5** 

Unit	Description	Text Book	Chapter
	Definition - Managerial functions-Roles and skills of Managers	2	1
	Evolution of Management Thoughts	2	2
I	Is Management is Art or Science	1	1
	An overview of functional areas of management, Levels of Management.	1	2
	Instructional Hours	1	5
	Nature and purpose of Planning – Planning process – Types of Planning.	1	3
II	Nature, Importance and Types Planning premises –Tools and Techniques of Planning	1	5
	Decision Making- Steps and Process	1	6
	Instructional Hours	15	
	Types of Organisation – Organisational Structure	2	13
III	Span of Control – Use of Staff units and Committees.  Authority and Responsibility relationships	2	14
111	<b>Delegation</b> : Delegation and Centralization Centralization and Decentralization	1	9
	Instructional Hours	15	
IV	Directing – Nature, Significance and its principles. Leadership –	2	26

	Meaning - Styles		
	Communication - Importance of Communication Methods of	1	17
	Communication – Types – Barriers.	1	17
	Instructional Hours		15
	Meaning and Importance of Controlling - Process	1	18
V	Budgetary and Non - Budgetary Control Techniques	1	9
	Mini Case Analysis	-	-
	Instructional Hours		15
	Total Hours	,	75

#### **Text Book(s):**

- 1. C.B Gupta, Business Management, Ninth edition, 2012, Sultan Chand Sons, New Delhi.
- 2. L.M.Prasad, Principles and practice of Management, 2010, Sultan Chand & Sons, New Delhi.

#### **Reference Book(s):**

- 1. Koontz O' Donell, Essentials of Management, 2015, Tata McGraw Hill.
- 2. M Prakash and Parag Diwan, Management principles and practices, 2010, Excel books, New Delhi.
- 3. Appannaiah & Dinakar, Managing organizations, 2017, Himalaya publishing house, Mumbai
- 4. James A. F. Stoner, R. Edward Freeman, Daniel R Gilbert, Management, 2011, Pearson, Noida.
- 5. Neeru Vasishth, Principles of Management text and cases, Taxmann publications private limited, 2014

#### **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

## **Mapping**

PSO CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	Н

H-High; M-Medium; L-Low.

Course Designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>	Title					
20U3BMC102	Core Paper II					
2003BW1C102	Basics of Business a	and Business Environn	nent			
Semester: I	Credits:3	CIA:20 Marks	ESE:55 Marks			

## **Course Objective**

To understand the overall business environment and evaluate its various components in business decision making.

Course Outcomes (CO): By the end of the course the students will be able to:

CO1	Understand the nature of business environment and its components
CO2	Develop conceptual framework of business environment and generate interest in international business.
CO3	Examine foreign investment and collaboration
CO4	Analyse the recent economic policy.
CO5	Evaluate the role of WTO & GATT.

# **Course Content**

# **Instructional Hours / Week:6**

Unit	Description	Text Book	Chapter
	Business Basics: Nature and Purpose of Business Managers Characteristics of Business.	1	1
I	Various types of Industry	1	3
	Forms of business Organization-Sole traders, partnership, Joint		
	Hindu family. Firm – Joint stock Companies – Co – Operative	1	5
	Organisations – Public Utilities and Public Enterprises.		
	Instructional Hours		18
	Business and Economic System - Capitalism - Socialism -	1	18
II	Communism and mixed Economy	1	10
	Different Sectors of the economy and Role of Business in it.	1	19
	Different Stake holders of Business firm	•	
	Business and Society – Social Responsibilities of business toward	1	32
	business groups.	•	32
	Instructional Hours		18
	Business Services – Goods & Services distinguished – Banking,	2	5
	Insurance & Warehousing	2	J
III	Traditional Business to Newer E- Business – Benefits of switching	2	7
	over to electronic mode – Cautions to be taken.		,
	Instructional Hours		18

	Business Environment: Concept, Characteristics of Environment.	2	1
	Environmental Analysis – Need & Diagnosis – Potential Competitors, Rivalry – External Environment	2	1
IV	Economic, Political & Legal environment, technological and Socio-Cultural environment, international environment.	2	6
	Instructional Hours		18
	Liberalization - Meaning - Privatization - Benefits & pitfalls	3	10
v	Globalization – Meaning & rationale for Globalization – Role of WTO & GATT – Trading blocks in Globalization – Impact of Globalization on India. Mini Case Analysis.	3	11
	Instructional Hours		18
	Total Hours		90

#### **Text Book(s):**

- Bhushan.Y.K., Fundamentals of Business Organisation & Management, Sultan Chand & Sons, 2013.
- 2. Franchise Chernilam, Business Environment Text and Cases, Eastern Book Company, 2014.
- 3. Justin Paul, Business Environment Text and Cases, Tata McGraw Hill Companies, 2010
- 4. Sathiya. M, Sudha. T, Dr.N.Shani, Business Environment, Coimbatore Institute of Information Technology, 2020

#### **Reference Book(s):**

- Aswathappa, Essentials of Business Environment, Himalaya Publishing House, New Delhi, 2017
- 2. Mishra and Puri, Indian Economy, Himalaya Publishing House, New Delhi, 2015.
- 3. Raj Aggarwal, Business Environment, Excel Books, New Delhi, 2012.
- 4. Veena Keshav Pailwar, Business Environment, PHI Learning, New Delhi, 2012.
- 5. M. Adhikary, Economic Environment of Business, Sultan Chand & Sons, 2012.

## **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
4	4	5	2	2	3	20

# Mapping

	PSO	PSO1	PSO2	PSO3	PSO4	PSO5
CO						
CO1		Н	M	L	M	Н
CO2		Н	M	M	L	Н
CO3		Н	Н	L	M	L
CO4		Н	M	M	M	M
CO5		Н	M	M	M	Н

S - Strong; H-High; M-Medium; L-Low.

<b>Course Designed by</b>	Verified by HOD	Checked by	Approved by

BBA LOGISTICS NASC **2020** 

Course Code	J	Title Title			
20U3BMC203	Core Paper III				
2003BMC203	Organisation	al Behaviour			
Semester: II	Credits: 3	CIA:20 Marks	ESE:55 Marks		

# **Course Objective**

To enable the students to understand the impact of Individual and Group behaviour within organizations

**Course Outcomes (CO):** By the end of the course the students will be able to:

CO1	Analyze workplace behaviours from theoretical perspective of ability, learning, attitude and values
CO2	Evaluate the significance of group and team in an organization.
CO3	Apply motivational theories in workplace to create an effective organisational environment
CO4	Create a conducive environment to facilitate group functioning, articulate conflict management competencies in managing and resolving conflicts
CO5	Asses the need of counselling and become responsible leaders

# **Course Content**

# **Instructional Hours / Week:5**

Unit	Description	Text Book	Chapter
	Organizational behaviour History and Scope	1	1
I	Individual differences - Intelligence tests - Measurement of Intelligence	2	2
	Personality tests - Nature, Types and it Uses	1	2
	Instructional Hours		15
II	Employee attitude and behaviour and their significance to Employee productivity - Job analysis.	2	4
II II	Role of Transactional Analysis in effective Communication - Brain storming-Halo Effect	2	7
	Instructional Hours		15
III	Job satisfaction - Meaning - factors. Morale - Meaning -	1	3,5

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	Importance. Perception - Factors affecting Perception				
	Motivation – Meaning - Theories & Techniques				
	Instructional Hours		15		
IV	Group Dynamics – Group formation, Group norms –Group Cohesiveness, Stress- Stress Management Techniques	1	9		
1,4	Conflict - Types of Conflict - Resolution of conflict	1	11		
	Instructional Hours	15			
	Leadership - types - theories - Trait, Managerial Grid, Fiedder's contingency.	3	15		
V	Counselling - meaning - Importance of counsellor - types Of counselling - merits of counselling.				
	Mini Case Analysis	-	-		
	Instructional Hours	-	15		
	Total Hours	,	75		

#### **Text Book(s):**

- 1. Stephen P. Robbins & Timothy A Judge, **Organizational Behaviour**, 17<sup>th</sup> Edition, Pearson Education Limited, 2018.
- John R. Schermerhom, James G. Hunt, Richard N. Osborn & Mary hi-Bien,
   Organizational Behaviour, Eleventh Edition, Wiley, 2010.
- Knud Sinding and Christian Waldstrom, Organisational Behaviour, McGraw Hill, 5th Edition 2014

#### **Reference Book(s):**

- **1.** Laurie J. Mullins, **Management and Organisational Behaviour**, Pearson Education Limited, 7<sup>th</sup> Edition 2005 England.
- 2. Daniel King and Scott Lawley, **Organizational Behaviour**, Oxford University Press,2<sup>nd</sup> Edition 2016.
- 3. Subha Rao P, Organisational Behaviour, Himalaya Publishing house, 2017, Mumbai
- 4. Stephen P Robins, Organisational behavior, Pearson Education, 2018, Noida

#### **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
4	4	5	2	2	3	20

# Mapping

PSO CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	M	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	Н	L	M	Н
CO4	Н	M	M	M	M

H-High; M-Medium; L-Low.

Course Designed by	Verified by HOD	Checked by	Approved by

BBA LOGISTICS NASC **2020** 

<b>Course Code</b>	Title					
20U3BMC204	Co	e Paper IV				
2003DN1C204	Economi	cs for Executives				
Semester: II	Credits: 4 CIA:25 Marks ESE:75 Marks					

## **Course Objective**

To enable the application of analytical tools and microeconomic concepts to corporate resource allocation, demand and cost determination, industry positioning, and pricing mechanisms **Course Outcomes (CO):** By the end of the course the students will be able to:

CO1	Utilize the concept of demand, elasticity of demand to identify the determinants of demand and forecast demand.				
CO2 Assess technically the possible ways of increasing the level of produc					
CO3	Develop knowledge on different market structures and make the price and output decisions.				
CO4	Demonstrate the common pricing strategies.				
CO5	Develop an understanding of the role of government and taxes in controlling inflation and deflation.				

## **Course Content**

## **Instructional Hours / Week:6**

Unit	Description	Text Book	Chapter
I	Objectives of Business Firms - Profit Maximization - Micro & Macro economies - the role of markets and government - Market - Demand & Supply - Determinants - elasticity of demand & supply	1	1
	Demand Analysis - Law of Demand - Elasticity of demand	1	2
II	Instructional Hours  Production Function–Factors of production- Laws of Diminishing Returns and Law of Variable Proportions.	1	5
	Cost and Revenue Curves – Break-Even Point (BEP)Analysis  Instructional Hours	1	8
	Market Structure and Prices - Pricing under Perfect competition	2	19
III	Pricing under monopoly – Price discrimination-Pricing under monopolistic competition - Oligopoly	2	20,23,2
	Instructional Hours	1	8
IV	Pricing under Factors of Production; Wages - Marginal productivity	2	31

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	theory - Interest- Keynes Liquidity preference theory		
	Theories of Profit - Dynamic theory of Profit - Risk Theory -	2	32,33
	Uncertainty theory	4	32,33
	Instructional Hours	1	8
	Government and Business - Performance of Enterprises in India	1	Pu <b>b9</b> ic
V	Price Policy in Public Utilities, Public sector – Goals – Types and		
•	classification – Evolution & Objectives of Public sector in India.	1	19
	Mini Case Analysis		
	Instructional Hours	1	8
	Total Hours	9	0

## **Text Book(s):**

- 1. S. Sankaran, Business Economics, Margham Publications, Chennai, 2017.
- 2. Sundaram. K.P & Sundaram, E Business Economics, Mac Millan Press, New Delhi, 2018.

## **Reference Book(s):**

- 1. DR.R.L. Varshney&K.L. Maheshwari, Sultan Chand & Sons, New Delhi 2018.
- 2. Markar et al, **Business Economics**, Universal Law publishing Co.Pvt, Ltd, 1<sup>st</sup> Edition.
- 3. D. Gopalakrishna, Managerial Economics, Himalaya Publishing House, Mumbai, 2013

## **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

# **Mapping**

PSO CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M

H-High; M-Medium; L-

Low.

Course Designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>		Title		
		Core Paper V		
18U3BMC305	Accounting for Business			
Semester: III	Credits: 4	CIA: 25 Marks	ESE : 75 Marks	

## **Course Objective:**

**BBA LOGISTICS** 

To impart working knowledge of accounting concepts, detailed procedures and documentations involved in financial accounting system.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Prepare financial statement in accordance with appropriate standards.
CO2	Identify and analysis the reason for the difference between cash book and pass book
	balances.
CO3	Equipe with the knowledge of accounting process for the preparation of final accounts and
COS	balance sheet.
CO4	Determine the value of depreciable assets.
CO5	Interpreting the business implications of financial statement information.

# Offered by: Business Administration

## **Course Content**

## **Instructional Hours/Week: 5**

Unit	Description	Text Book	Chapter
I	Accounting-Meaning-Scope and Objectives-Types of Accounts - Basic terms used in Accounts-Accounting Concepts and Conventions of Accounting-Single and Double Entry System of Book keeping.	1	1
	<b>Preparation of Journal</b> -Ledger and Trial Balance-Classifications and Rectification of errors in Trial Balance.	1	2
	Instructional Hours	15	
П	Subsidiary Books- Purchase Book-Sales Book, and Purchase Return book-Sales Return Book –Cash Book- Types of Cash Book	1	5

			1
	Bank Reconciliation Statement -Meaning - Importance -		
	Merits of BRS - Demerits of BRS - Preparation of Bank	2	20,23,24
	Reconciliation Statements		
	Instructional Hours	15	5
	Final Accounts - Trading Account.	1	5
III	Profit and Loss Account - Balance Sheet with simple-Adjustment.	1	6
	Instructional Hours	15	; ;
	<b>Depreciation</b> – Meaning, Causes, Methods of Depreciation.		
IV	Problems related to Straight line method and written down	2	31,32
	method		
	Instructional Hours	15	5
	Accounts from Incomplete Record- Ascertainment of Profit	1	10
	or Loss	1	19
${f V}$	Final Accounts of Non-Profit Organization- Receipts and		
	Payments account-Income and Expenditure Account-Balance	1	19
	Sheet.		
	Instructional Hours	15	5
	Total Hours	75	5

# **Text Book(s):**

- 1. T. S. Reddy & A. Murthy, **Financial Accounting**, Margham Publications, Chennai, 7th Revised Edition 2012.
- 2. Jain & Narang, **Financial Accounting,** Kalyani Publishers, Chennai, 3<sup>rd</sup> Revised Edition 2017.

## **Reference Book(s):**

- 1. M. C. Shukla & T. S. Grewal, **Advanced Accounting**, Volume II, S. Chand, 1<sup>st</sup> Edition Reprint 2016, New Delhi.
- 2. R.L Gupta & V. K. Gupta, **Advanced Accounting**, Sultan Chand, 13<sup>th</sup> Edition 2016, New Delhi.

## **E-LEARNING RESOURCES:**

- 1. https://www.civilserviceindia.com/subject/Management/notes/financialaccounting.html
- 2. https://www.taxmann.com/blogpost/2000001622/accounting-principles-andconcepts.aspx
- 3. https://courses.lumenlearning.com/sac-finaccounting/chapter/ledgers-journals-andaccounts/
- 4. http://www.accountingnotes.net/management-accounting/management-accountingmeaninglimitations-and-scope/5859
- 5. https://efinancemanagement.com/financial-accounting/financial-statement-notes
- 6. https://www.learncbse.in/cash-flow-statement-cbse-notes-class-12-accountancy/
- 7. https://cleartax.in/s/accounting-ratio
- 8. http://ncert.nic.in/ncerts/l/leac205.pdf
- 9. http://www.icsi.edu/portals/25/PREPARATION%200F%20FINANCIAL%20STAT EMENTS%20UNDER%20COMPANIES%20ACT%202013.pptx
- 10. http://www.icsi.edu/portals/25/PREPARATION%20OF%20FINANCIAL%20STAT EMENTS%20UNDER%20COMPANIES%20ACT%202013.pptx

## **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

#### **MAPPING**

	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H-High; M-Medium; L-Low.

Course Designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>	Title			
	Core Paper VI			
20U3BMC306	Production and Material Management			
Semester: III	Credits: 3	CIA: 20 Marks	ESE : 55 Marks	

## **Course Objective:**

To impart knowledge on the role and functions of production management and to develop an understanding of quality and modern production concepts.

**Course Outcome:** By the end of the course the students will be able to:

Develop an understanding of the role of production manager and also select a
suitable production system.
Understand Product design and Service Process.
Analyse and decide a good location for the plant and its layout.
Demonstrate efficient planning and control of production activities.
Identify the ways and means to attain a competitive edge in the market through
Quality management

# Offered by: Business Administration

## **Course Content**

## **Instructional Hours/Week: 3**

Unit	Description	Text Book	Chapter
I	Operations Management – Definition- Scope- Systems  Concept of Production- Types of Production System -  Production Function- Importance - Difference between  Goods and Services- Productivity	1	1 & 2
	Instructional Hours	12	
П	Production Design: Importance- Factors influencing  Product Design - Characteristics - Approaches - Service  Design	1	2
	Process Design: Definition; Planning, Selection; Process Strategy: Key aspects- Process focus- Product focus- Repetitive focus; Characteristics.	1	2
	Instructional Hours		12
III	Plant layout: Definition; Objectives; Principles of Layout-	1	3

	Factor influencing Facility Layout-Types of Layout		
	Plant Location: Factors influencing plant location, - Steps in Location Selection- Service Location Strategy	1	4
	Instructional Hours		12
IV	Production Planning & Control: Objectives; Role; Aggregate Planning; Aggregate Planning Strategies; Master Production Plan; Material Requirements Planning	2	2
IV	Inventory Management: Definition; Inventory Costs; Factors Influencing Inventory Management and Control; Benefits; Inventory Control Techniques	2	3
	Instructional Hours		12
v	Quality Management: Quality - Inspection and Quality  Control- Inspection - Objective - Scope- Quality Control -  Benefits; Quality Assurance; SQC	2	3
•	Modern Production Management Tools: Just-In-time (JIT)  Manufacturing; Total quality management; ISO 9001: 9015  Series	2	3
	Instructional Hours		12
	Total Hours		60

## **Text Book(s):**

- 1. K. Aswathappa, K. Shridhara Bhat, Production and Operations Management, Himalaya Publishing House, Mumbai, 2015
- 2. Jay Heizer, Barry Render, Jagadeesh Rajashekhar, Operations Management, Pearson, New Delhi, 2018
- 3. R. Pannerselvam, Production and Operations Management, PHI Learning Pvt Ltd, New Delhi, 2012

#### **Reference Books:**

- Deepak Kumar Bhattacharyya, Production and Operations Management, Universities Press (India) Pvt. Ltd.2012
- 2. Chary, Productions and Operations Management, Tata McGraw- Hill Publishing 2009

#### E LEARNING SOURCES

- http://www.nitc.ac.in/app/webroot/img/upload/Production%20Management%20Module%2 01%20Course%20notes.pdf
- https://www.slideshare.net/KirtiGupta64/latest-trends-in-production-andoperationalmanagement
- 3. http://www.yourarticlelibrary.com/business/plant-layout-business/plant-layout-conceptobjectives-principles-and-types/69514
- 4. https://mymbaguide.com/notes-on-production-planning-and-control/
- 5. https://www.wisdomjobs.com/e-university/production-and-operations-management-tutorial295/inspection-9633.html
- 6. https://accountlearning.com/importance-and-advantages-of-quality-control-system/
- 7. https://accountlearning.com/quality-circles-meaning-characteristics-advantages-problems/
- 8. https://www.knowledgiate.com/nature-and-importance-of-work-study/
- http://www.yourarticlelibrary.com/ergonomics/method-study/objectives-procedureandselection-of-work-for-method-study/34500
- 10. http://www.economicsdiscussion.net/engineering-economics/work-measurement-definitionobjectives-and-techniques/21707

#### **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
4	4	4	2	3	3	20

	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H-High; M-Medium; L-Low.

Course Designed by	Verified by HOD	Checked by	Approved by

BBA LOGISTICS NASC **2020** 

Course Code		Title	
20U3BMC307	Core Paper VII		
2003BW1C307	Pri	nciples of Marketing	
Semester: III	Credits: 4	CIA: 25 Marks	ESE: 75 Marks

# **Course Objective:**

Enable the students to acquire knowledge on principles marketing management and identify different market segments such as national and global markets.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Identify the marketing functions, environment and segmentation for effective
COI	positioning of the products.
CO2	Understand the Consumer behaviour pattern and the global trends.
CO3	Contrast the decision – making process across industries characterized by pure
003	Competition, monopolies, and oligopolies.
CO4	Analyse and choose the best pricing strategies to support business growth.
CO5	Formulate effective digital marketing policy.

# Offered by: Business Administration

## **Course Content**

## **Instructional Hours/Week: 4**

Unit	Description	Text Book	Chapter
I	Introduction to Marketing – Definitions - Conceptual frame work - Relationship and value through marketing, Marketing Strategies	1	1
	Ethics and Social Responsibility: Marketing Environment, Ethical behaviour, Social Responsibility.	1	2
	Instructional Hours	12	
II	Consumer Behaviour: Consumer purchase decision process and experience, Factors influencing consumer behaviour	1	5
	Global Markets: Economic Protectionism and considerations, Global Companies	1	6
	Instructional Hours		12

	Marketing Research: Scope, Research process Measuring Social Media	2	19	
III	<ul><li>Brand Building: Segmentation, Targeting and Positioning,</li><li>Brand Equity, addressing competition and driving growth.</li><li>Packaging- Characteristics of a good Package, Packaging Decision.</li></ul>	2	20,23,24	
	Instructional Hours		12	
IV	<b>Product Management</b> – New Product Development, Setting product strategies	2	31	
1	Services and Price: Designing and managing services, Developing Pricing strategies and programmes	2	32,33	
	Instructional Hours		12	
	Channels of Distributions – Roles of Marketing Channels, Channel - Design Decisions.	1	19	
V	<ul><li>Promotion: Advertising, Sales Promotion, Public Relations</li><li>&amp; Social Media Introduction to digital marketing concepts.</li><li>Digital Marketing: Introduction to digital marketing concepts.</li></ul>	1	19	
	Instructional Hours		12	
	Total Hours	60		

# **Text Book(s):**

- 1. Kerin & Hartley, **Marketing the Core**, Tata McGraw Hill, 6<sup>th</sup> Edition 2016.
- 2. Kotler & Keller, **Marketing Management**, Pearson Education, 15<sup>th</sup> Edition 2016.

#### **Reference Book(s):**

- 1. Ramaswamy & Namakumari, **Marketing Management– Indian Context**, Global Perspective, Tata McGraw Hill Education (India), 5<sup>th</sup> Edition, 2018.
- 2. P. Ravilochanan, **Principles of Marketing**, Vrindha Publications Pvt.Ltd, New Delhi, 2008.

### **E-LEARNING RESOURCES:**

1. <a href="https://www.tutorialspoint.com/marketing\_management/marketing\_management\_functio">https://www.tutorialspoint.com/marketing\_management/marketing\_management\_functio</a>
<a href="mailto:ns.htm">ns.htm</a>

- 2. https://www.feedough.com/market-segmentation-definition-basis-types-examples/
- 3. https://www.mbaskool.com/business-concepts/marketing-and-strategy-terms/16952-market-segmentation.html
- 4. https://www.tutorialspoint.com/consumer\_behavior/consumer\_behavior\_tutorial.pdf
- http://www.yourarticlelibrary.com/marketing/market-segmentation/consumerbehaviour-meaningdefinition-and-nature-of-consumer-behaviour/32301
- 6. https://www.feedough.com/what-is-green-marketing-the-complete-guide/
- 7. https://businessjargons.com/product-mix.html
- https://www.business.qld.gov.au/running-business/growingbusiness/becominginnovative/developing-products/new-products/launchingcommercialising
- 9. https://www.tutor2u.net/business/reference/product-life-cycle
- 10. http://www.yourarticlelibrary.com/marketing/pricing/methods-of-pricing-costoriented-method-and-market-oriented-method/32311
- 11. https://edwardlowe.org/how-to-establish-a-promotional-mix/

### **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Maximum Marks
5	5	6	3	3	3	25

#### **Mapping**

	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	Н

H-High; M-Medium; L-Low.

Course Designed by Termica by 110D Sheeked by		<b>Course Designed by</b>	Verified by HOD	Checked by	Approved by
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BBA LOGISTICS		NASC	2020

<b>Course Code</b>		Title Title	
20U3BLC308	Core Paper VIII Introduction to logistics		
	Management		
Semester: III	Credits: 3	CIA:20 Marks	ESE:55 Marks

## **Course Objective:**

To provide the students an opportunity to learn the fundamental soflogistics and to relate the concept storeal life business and to be come efficient suppliers.

**Course Outcome:** *By the end of the course the students will be able to:* 

CO1	Understand the fundamentals and emerging concept of logistic in today's business environment.
CO2	Evaluate and integrate the logistics management model and its process.
CO3	To understand the outsourcing logistics methods used in current logistic field.
CO4	Analyse the Logistics Strategy for better designing and implementing.
	Evaluate the customer service and the distribution channelworking effectively in diverse
CO5	business environment.

# Offered by: Business Administration

## **Course Content**

## **Instructional Hours/Week: 3**

Unit	Description	Text Book	Chapter
	Logistics:Definition-HistoryandEvolution-	1	1
I	Objectives–Elements-ActivitiesImportance-		
	Theworkoflogistics.		
	Logisticsinterfacewithmarketing-	1	2
	RetailsLogistics-Emergingconceptinlogistics.		
	Instructional Hours	15	
	Logistics Management: Definition and	1	2
II	Evolution -Achievement of competitive		
	advantagethroughlogisticsFramework.		
	RoleofLogisticsManagement-	2	1
	IntegratedLogisticsManagement-Model –		
	Flowofprocess activities (inbrief).		

	Instructional Hours	15		
	Outsourcing logistics: Reasons: Third party logistics	2	2	
III	provider-Fourth party Logistics providers			
	Stages-Roleoflogisticsproviders	2	2	
	Instructional Hours	15		
	LogisticsStrategy:Strategicroleoflogistics-	1	4	
IV	Definition-roleoflogisticsmanagersinstrategic			
	decisions: Strategy options.			
	Lean Strategy, Agile Strategies & Other	1	4	
	strategies: Designing			
	&Implementinglogisticalstrategy			
	Instructional Hours	15	1	
	Quality customer service & integrated logistics:	2	3	
V	Customer service-importance elements-			
	theordercyclesystem-distributionchannels			
	FunctionsPerformed-Typesdesigning-	2	5	
	Logisticalpackaging.			
	Instructional Hours	15		
	Total Hours	75	<u> </u>	

#### **Text Book:**

- DavidB.Grant, CheeYewWong, Sustainable Logistics and Supply ChainManagement: Principles and Practices for Sustainable Operations and Management,
   Kindle Edition
- FundamentalsofLogisticsManagement(TheIrwin/Mcgraw-HillSeriesinMarketing), DouglasLambert, JamesRStock, LisaM.Ellram, McGrawhill/Irwin, FirstEdition, 1998.
- 3. Vinod V. Sople (2009) Logistic Management (2nd Edn.) Pearson Limited.

  Reference Books:
  - $1. Logistics Management For International Business: Text And Cases, Sudalai muthu \& S. \\ Anthony Raj, PHILearning, First Edition, 2009.$
- 4. Fundamentals of Logistics Management, David Grant, Douglas M. Lambert, James R. Stock, Lisa M.Ellram, McGrawHillHigherEducation,1997.
- 5. LogisticsManagement,IsmailReji,ExcelBook,FirstEdition,2008.

## EvaluationPattern-R.13&R.16

### **Reference Book(s):**

- FundamentalsofLogisticsManagement(TheIrwin/Mcgraw-HillSeriesinMarketing), DouglasLambert, James RStock, Lisa M. Ellram, McGrawhill/Irwin, First Edition, 1998.
- VinodV.Sople(2009)LogisticManagement(2ndEdn.)PearsonLimited.
   DavidJ.Bloomberg,StephenLeMay&:Logistics,Prentice-HallofIndiaPvtJoeB.HannaLtd.,New Delhi,2003
- DonaldJ.Bowersox&DavidJ.Closs:LogisticalManagement,TataMcGrawHillPublishingCo .Ltd,NewDelhi,2004
- 4. SatishC.Ailawadi& Rakesh Singh :LogisticsManagement,Prentice-Hallof IndiaPvtLtd.,NewDelhi,2005
- 5. DonaldWaters:Logistics.PalgraveMacmillan,NewYork,2004KrishnaveniMuthiah:Logisti csManagement&WorldSeaborneTrade,HimalayaPublishingHouse,Mumbai, 1999.
- 6. BOOKS

  http://164.100.133.129:81/econtent/Uploads/International Logistics Management.pdf
- 7. http://library.aceondo.net/ebooks/Business\_Management/logisticsan\_introduction\_to\_sup ply\_chain\_management%5Bpalgrave.macmillan%5D%5B2003%5D.pdf
- 8. MOOC 1 https://lscmis.com/apprenticeship/mooc (to be updated

#### **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Case Study	Field Visit	Flied Learning	Total
4	4	4	2	3	3	20

## **Mapping**

PSO CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н

CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	Н

H-High; M-Medium; L-Low.

Course Designed by	Verified by HOD	Checked by	Approved by

Course Code	Title				
20U3BLC309	Core Paper IX				
2003BLC307	Information Management				
Semester: III	Credits: 3	CIA:20 Marks	ESE:55 Marks		

To enable the students to acquire knowledge on Management Information System in business organisation.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Understand the importance of Information Management in Business organization
CO2	Identify the usage of MIS in various Managerial functions
CO3	Select, acquire and implement ERP software in their enterprises. Apply system development life cycle process in project development
CO4	Employ various types of Information systems appropriately in Business organizations
CO5	Analyze DBMS concept and implement to manage various databases of organization

Offered by: Business Administration

### **Course Content**

### **Instructional Hours/Week: 3**

Unit	Description	Text Book	Chapter
I	Introduction to Information Systems - definition - features - steps in implementation of MIS - Need for information-Information system for decision making.	1	1
	MIS Structures - MIS as competitive advantage.	1	1
	Instructional Hours	09	
П	MIS - Strategic information system - MIS support for planning - organizing - controlling	1	3
	MIS for specific functions - Personnel, Finance, Marketing, Inventory and Production data base	1	4

	Management System Models - hierarchical network			
	Instructional Hours		09	
III	Enterprise systems (ERP): Introduction – Characteristics – Benefits		2	
	ERP implementation	2	1	
	Instructional Hours		09	
	Kinds of systems in Organizations: Information systems at different organizational levels - Categorization on decision.	2	2	
IV	Major types of systems in Organizations: Transaction processing system, Management information system, Decision supportsystem, Executive support system – Group Decision support system-Expert system	2	3	
	Office automation Virtual machine: Concept and benefits of Virtual machine	2	3	
	Instructional Hours		09	
	Database Management: Levels of Data- Objectives of Database-Data base-Data baseManagement System-Benefits of Database Management System.	1	6	
V	Information system for Business- Introduction- Marketing information system- Human resource information system- Production/Manufacturing information system-Inventory control system-Financial information system-Payroll System		6	
	Instructional Hours		09	
	Total Hours		45	

- Robert Schultheis and Mary Summer, Management Information Systems The Managers View, Tata McGraw Hill, 2008.
- **2.** Kenneth C. Laudon and Jane Price Laudon, Management Information Systems Managing the digital firm, PHI Learning / Pearson Education, PHI, Asia, 2017.

### **Reference Book(s):**

1. Rahul de, MIS in Business, Government and Society, Wiley India Pvt Ltd, 2012

2. Gordon Davis, Management Information System: Conceptual Foundations, Structure and Development, Tata McGraw Hill, 21st Reprint 2017.

### **E-learning sources**

- 1. https://www.civilserviceindia.com/subject/Management/notes/conceptualfoundations-of-information-systems.html
- 2. https://www.symantec.com/connect/articles/what-virtual-machine-uses-andadvantages-provides-us-part-1
- 3. https://www.tutorialspoint.com/management\_concepts/enterprise\_resource\_planning.htm
- 4. https://www.toolshero.com/quality-management/business-process-reengineering-bpr/
- 5. http://www.yourarticlelibrary.com/management/dbms/data-base-management-systemdbms-meaning-nature-and-objectives/70357
- 6. https://bizfluent.com/facts-7952572-define-accounting-information.html
- 7. <a href="https://www.tallyschool.com/tally-notes/">https://www.tallyschool.com/tally-notes/</a>

#### **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
4	4	4	2	3	3	20

#### **Mapping**

	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	Н

H-High; M-Medium; L-Low.

Course Designed by	Verified by HOD	Checked by	Approved by

BBA LOGISTICS NASC **2020** 

Course Code	Title			
20U3BMA303	Allied Paper III			
20C3BWA303		<b>Business Law</b>		
Semester: III	Credits: 3	CIA:20 Marks	ESE:55 Marks	

Enable the students to acquire the knowledge of legal aspect of business.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Understand the legal aspects in different types of companies.
CO2	Apply legal principles of breach of contract in contractual dealings.
CO3	Demonstrate the contract of sale and agreement to sell.
CO4	Develop knowledge on creation of agency.
CO5	Identify the applications of Negotiable Instruments Act.

# Offered by: Business Administration

### **Course Content**

### **Instructional Hours/Week: 4**

Unit	Description	Text Book	Chapter
I	Introduction to Business Law - Legal aspects in different types of companies. Contracts - Essentials of Contract - Agreements - Void - Voidable and Illegal contracts - Express and Implied - Contracts - Executed and Executory Contracts - Offer - Legal rules as to offer and lapse of offer - Acceptance - Rules as to acceptance - Capacity of parties to create contract	1	1 & 2
	Consideration - Legal rules as to Consideration - Contract without consideration - Consent - Coercion - Undue influence - Misrepresentation - Fraud - Mistake of law and Mistake of fact.	1	3
	Instructional Hours	12	
II	<b>Legality of Object</b> - Unlawful and Illegal agreements - Effects of Illegality - Wagering Agreements - Agreement	1	3

	opposed to public policy - Agreements in Restraint of trade		
	Exceptions – Void agreements - Restitution – Quasi		
	contracts - Discharge of contract - Breach of contract -	1	3
	Remedies for Breach of Contract.		
	Instructional Hours		12
	Formation of contract of sale - Sale and agreement to sell -		
	Hire purchase agreement - Capacity to buy and sell - Subject	1	1
III	matter of contract of sale - Conditions and Warranties		
	Sale by Non - Owners - Right of lien - Termination of lien -	1	1
	Right of resale - Right of stoppage in transit	1	1
	Instructional Hours		12
	Creation of agency - Classification of agents - Relations of	1	3
IV	principal and agent - Delegation of authority	1	3
1 4	Relation of principal with third parties - Personal	1	3
	liabilityof agent - Termination of agency	1	3
	Instructional Hours		12
	Negotiable Instruments Act 1881 – Negotiable Instruments	1	5
V	Essentials requirements –Endorsements – Kinds –	1	5
	Crossing – Types - Demand draft - Bills of Exchange.	1	3
	Instructional Hours		12
	Total Hours	60	

1. N.D. Kapoor, **Elements of Mercantile Law**, Sultan Chands & Sons, 27<sup>th</sup> Edition 2013.

### **Reference Book(s):**

- 1. Shukla. M. C, **A Manual of Mercantile Law**, Sultan Chands & Sons, 13<sup>th</sup> Edition 2017.
- 2. R. S. N. Pillai & Bhagavathi, Business Law, Sultan Chands & Sons, 2017

### **E-learning resources**

 https://www.owlgen.com/question/what-are-the-essential-elements-for-a-contract-tobevalid

- 2. https://www.casrilanka.com/casl/images/stories/EDBA/contract%20law.pdf
- 3. https://www.lawnotes.in/Indian\_Contract\_Act,\_1872
- 4. https://taxguru.in/company-law/memorandum-articles-association-companiesact2013.html
- 5. http://corporatelawreporter.com/companies\_act/section-29-of-companies-act-2013-public-offer-of-securities-to-be-in-dematerialised-form/
- 6. https://www.caclubindia.com/articles/types-of-directors-under-companies-act-2013-25510.asp

### **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	20

### **Mapping**

	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	Н

H-High; M-Medium; L-Low.

Course Designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>		Title			
20U4BMS301	S	kill Based Paper- I			
	Business Correspondence-Viva voce				
Semester: III	Credits: 3	CIA: 30 Marks	ESE: 45 Marks		

To familiarize the students with various forms of communication that exists in business and to train them in practical applications of communication.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Utilize the principles of communication for effective business operations.
CO2	Demonstrate written communication skills in appropriate business situation.
CO3	Understand the methods of Non verbal Communication.
CO4	Prepare business reports, agenda and minutes of meetings.
CO5	Acquire knowledge on Media Communication

# Offered by: Business Administration

### **Course Content**

### **Instructional Hours/ Week: 3**

Unit	Description	Text Book	Chapter
	<b>Communication:</b> Meaning - Objectives – Importance – Channels.	1	1
I	<b>Barriers to Communication</b> - Essentials of Effective Communication	1	5
	Instructional Hours	9 H	ours
	Communication through letters - Layout of letter – Business letter format - Enquiries and Reply – Offers and Quotations - Orders and Execution	1	3
II	Claims and adjustments – Collection – Status Enquiries – Bank Correspondence – Application for jobs.	1	5
	Instructional Hours	9 Hours	
	Non-Verbal Communication - Body Language - Making Presentation	2	12
III	Useof Charts, Diagrams and Tables – Preparation of Agenda and minutes.	2	7
	Instructional Hours	9 Hours	
IV	<b>Reports:</b> Types, Preparation, Structure and organization of reports.	2	2
_ ,	Reports by individual and committees.	2	2
	Instructional Hours	09	
	Press releases - Letters to Editors	2	6
$\mathbf{V}$	Instructional Hours	09 Hours	
	Total Hours	4	5

- Rajendra Pal & Korlahalli, Essentials of Business Communication, Sultan Chand & Sons, New Delhi, 13<sup>th</sup> Edition, 2011
- **2.** Urmila and S. M Rai, **Business Communication**, Himalaya Publication House, New Delhi, 2011.

### **Reference Book(s):**

- 1. Varinder Kumar & Bodh Raj, **Business Communication**, Kalyani Publishers, New Delhi, 2014
- 2. Kathiresan&Radha, Office Management, Prasanna Publishers & Distributors, 2011

### **Tools for Assessment (25 Marks)**

Review I	Review II	Review III	Assignment	Seminar	Attendance	Total
5	5	5	5	5	5	30

#### **Mapping**

PSO/CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H - High; M-Medium; L-Low

Course designed by	Verified by HOD	Checked by	Approved by

Course Code	Title			
20U3BMC410	Core Paper-X			
2003DMC410	Hun	nan Resource Manager	nent	
Semester: IV	Credits: 4	CIA:25 Marks	ESE:75 Marks	

Enable the students to acquire knowledge of Human Resource Management.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Understand the importance of the human resource functions to manage human resource effectively.
CO2	Identify the human recourse requirement and select suitable work force.
CO3	Evaluate the performance of human resource and develop suitable training development and career planning programs
CO4	Conduct HR Audit and Frame sound compensation policy for high employee retention
CO5	Analyze HRM in a global perspective and employ eHRM

Offered by: Business Administration

Course Content Instructional Hours/Week: 5

Unit	Description	Text Book	Chapter
	Human Resource Management	1	1
I	Functions of HR Department – The Role of HR manager	1	2
	Organization of personnel department		
	Instructional Hours		15
	Manpower planning- Job description, Job analysis, Role analysis, Job specification	1	8
II	Recruitment & Selection - Meaning, Steps, Process	2	4
	<b>Training and development</b> – Types of training – Process.		
	Instructional Hours		15
	Performance Appraisal- Types –Process.	2	14
***	<b>Promotion</b> -Meaning and Importance – Seniority Vs Merit		
III	-Demotion	2	11
	Job Evaluation and Merit Rating		
	Instructional Hours		15

IV	Compensation administration - Employee welfare - Social security - Safety and Health - Job stress	2	7
	HR Audit – Meaning, Objective & Importance	2	8
	Instructional Hours		15
	International Human Resource Management- Challenges		_
V	in Human Resource Management	3	6
	E-HRM- Empowering employees	3	6
	Instructional Hours		15
	Total Hours		75

- 1. Memoria C. B., **Personnel Management**, Himalaya publications, New Delhi, 2011 Edition
- 2. V. S. P. Rao, **Human Resource Management**, Excel publishers, New Delhi, 2016 Edition
- 3. K. Aswathappa, **Human Resource Management**, Tata McGraw Hill publication, , 2013 Edition, New Delhi
- 4. C.B.Gupta, Human Resource Management, Sultan Chand & Sons, 2018.

#### **Reference Book(s):**

- 1. K. Aswathappa, **Human Resource Management**, Tata McGraw Hill publication, 2013, New Delhi
- 2. David A. Decenzo, Stephen P. Rabins and Suson L. Verhulst, **Human Resource Management**, Wiley, 11<sup>th</sup> Edition, 2016

### **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

# Mapping

PSO CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H-High; M-Medium; L-Low.

Course Designed by	Verified by HOD	Checked by	Approved by

19U3BMC411	Core Paper – XI			
	Financial Management			
Semester: IV	Credits: 4	CIA: 25 Marks	ESE: 75 Marks	

To enable the students to learn the theories of financial management and also the working methods of Financial Management

**Course Outcome:** By the end of the course the students will be able to:

CO1	Acquire knowledge on various Finance Function.
CO2	Analyze the concept of Funds Management.
CO3	Identify the determinants of dividend policy and computation of EBIT and EPS
CO4	Develop the knowledge on concept of working capital management and Receivables
	Management
CO5	Identify the various method of capital budgeting.

### **Course Content**

### **Instructional Hours/ Week: 5**

Unit	Description	Text Book	Chapter	
	<b>Financial Management</b> : An Overview – Introduction – Meaning : Importance; Objectives of Financial Management	1	1	
I	<b>Finance Function</b> : Meaning; Scope of Finance Function; Aims and approaches of finance function	1	1	
	Instructional Hours	15		
	<b>Funds Management</b> : Sources of Finance: Short term: Medium term; Long Term: Innovative sources of Finance. Cost of Capital; Determinants of cost of Capital.	1	20	
II	Computation of Cost of Capital: Cost of Preference share capital — Cost of Equity Share Capital — Cost of Retained Earnings — Weighted average cost of Capital — Ratio Analysis — Types of Ratios.	1	16	
	Instructional Hours	1	.5	
	Net Income Approach: Net Operating Income Approach; Traditional Approach; Modigliani and miller approach – Dividend policy: Determinants of dividend policy: Approaches to dividend policy	1	17	
III	Computation of EBS and EBIT – Computation of Operating Leverage; Financial Leverage; working capital leverage (Problem)	1	17	
	Instructional Hours	1	.5	
IV	Working capital Management: Concept of working capital; Sources of Working Capital: Kinds of working capital	1	22	
	<b>Receivables Management</b> ; Meaning: Cost of maintaining receivables: Factors influencing the size of Receivables:	1	23	

	Dimensions of Receivables.		
	Instructional Hours	1	15
.,	<b>Capital Budgeting</b> : Needs and importance of capital budgeting- Process of Capital Budgeting – kinds of capital budgeting decisions	1	32
V	Method of Capital budgeting: Traditional Method; Time Adjusted Method (Problem)	1	32
	Instructional Hours	1	15
	Total Hours	7	<b>7</b> 5

- Shashi.K.Gupta and Sharma.R.K, Financial Management, Kalyani Publisher, Ludhiana, 6<sup>th</sup> Revised Edition, 2015
- 2. Khan.M.Y, Jain.P.K, **Financial Management**, Tata MC Graw-hill Publishing company Ltd, 5<sup>th</sup> edition, 2017
- 3. Preeti Singh, Fundamentals of Financial Management, Ane Books Private ltd, 3<sup>rd</sup> Edition 2016

#### **Reference Books:**

1. Prasanna Chandra, **Financial Management Theory and Practice**, Tata McGraw hill Publishing Company Ltd, New Delhi, 9<sup>th</sup>Edition, (2017)

### **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

### **Mapping**

PSO/CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	H	L	L	M	H
CO2	H	M	M	M	H
CO3	H	M	M	M	H
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H-High; M-Medium; L-Low.

Course designed by	Verified by HOD	Checked by	Approved by

2019 **NASC** 

<b>Course Code</b>	Title			
19U4BMZ402	Skill Based Paper- II			
	Business	Business Correspondence-Viva voce		
Semester: IV	Credits: 3 CIA: 30 Marks ESE: 45 Marks			

# **Course Objective:**

To familiarize the students with various forms of communication that exists in business and to train them in practical applications of communication.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Utilize the principles of communication for effective business operations.
CO2	Demonstrate written communication skills in appropriate business situation.
CO3	Understand the methods of Non verbal Communication.
CO4	Prepare business reports, agenda and minutes of meetings.
CO5	Acquire knowledge on Media Communication

### Offered by: Business Administration

#### **Course Content**

### **Instructional Hours/ Week: 3**

Unit	Description	Text Book	Chapter
	<b>Communication:</b> Meaning - Objectives – Importance – Channels.	1	1
I	<b>Barriers to Communication</b> - Essentials of Effective Communication	1	5
	Instructional Hours	9 H	ours
	Communication through letters - Layout of letter – Business letter format - Enquiries and Reply – Offers and Quotations - Orders and Execution	1	3
II	Claims and adjustments – Collection – Status Enquiries – Bank Correspondence – Application for jobs.	1	5
	Instructional Hours	9 H	ours
	Non-Verbal Communication - Body Language - Making Presentation	2	12
III	Useof Charts, Diagrams and Tables – Preparation of Agenda and minutes.	2	7
	Instructional Hours	9 Hours	
IV	<b>Reports:</b> Types, Preparation, Structure and organization of reports.	2	2
_ ,	Reports by individual and committees.	2	2
	Instructional Hours	09	
	Press releases - Letters to Editors	2	6
$\mathbf{V}$	Instructional Hours	09 H	ours
	Total Hours	4	5

- 1. Rajendra Pal & Korlahalli, Essentials of Business Communication, Sultan Chand & Sons, New Delhi, 13<sup>th</sup> Edition, 2011
- 2. Urmila and S. M Rai, Business Communication, Himalaya Publication House, New Delhi, 2011.

### **Reference Book(s):**

- 1. Varinder Kumar & Bodh Raj, Business Communication, Kalyani Publishers, New Delhi, 2014
- 2. Kathiresan&Radha, Office Management, Prasanna Publishers & Distributors, 2011

### **Tools for Assessment (25 Marks)**

Review I	Review II	Review III	Assignment	Seminar	Attendance	Total
5	5	5	5	5	5	30

#### **Mapping**

PSO/CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H - High; M-Medium; L-Low

Course designed by	Verified by HOD	Checked by	Approved by

Course Code	Title	
19U4NM4AT2	ADVANCED TAMIL - II	
Semester : IV	Credits: 2	ESE Marks : 50

**Course Objective:** E}y;fspd; top mwr;rpe;jidfiscUthf;Fjy; nrk;nkhopapidr;nrk;ikg;gLj;Jjy;.

Course Outcome: mwr; rpe; jidfs; ngWjy; kw; Wk; , yf; fztof; FKiwfisg; ngWjy;;.

 $\textbf{Department offered by:} rpwg; Gj; jkpo;; \quad \textbf{-IV} \ (ehd; fhk; \ gUtk;)$ 

Course Content Instructional Hours/Week: 2

Unit	I	Description
gjpnd	lz; fPo;	f;fzf;F E}y;fs;
jpUf;F	Fws;	
	2	<ol> <li>ePj;jhHngUik</li> <li>mwd; typAWj;jy;</li> <li>md;Gilik</li> <li>tpUe;Njhk;gy;</li> <li>nra;ed;wpawpjy;</li> </ol>
		Instructional Hours 10
rpWfi	j	
II		
		1. tz;zjhrd; - xUrpW ,irKjy; le;JrpWfijfs;
		Instructional Hours 5
vOj;J	g;gpioe	ePf;ftopfs;
	III	1. nrhw;fisr; rhpahfg; gad;gLj;Jk; Kiw

	2. tpidr; nrhw;fs;>ngaHr;nrhw;fs;		
		<b>Instructional Hours</b>	5
tof;fwpjy;			
IV	kuG> ,ay;G>tof;F-jFjptof;Fmwpjy;		
		Instructional Hours	5
gilg;ghw;v gapw;rp	wy;		
V	ftpij-rpWfij-E}y; kjpg;gPLvOJjy;		
		Instructional Hours	5
Total Hou	rs 30		

### ghHitE}y;fs;

- 1. jpUf;Fws; -ghpNkyofHciu>kzpthrfHgjpg;gfk;>nrd;id- 018
- 2. tz;zjhrd; xUrpW ,irrpWfijj;njhFg;G>re;jpahgjpg;gfk;>vz;:77> 53 Mk; tPjp>mNrhf; efH>nrd;id.
- 3. jkpoz;zy; GjpaNehf;fpy; jkpo; ,yf;fjpatuyhWkPdhl;rpGj;jfepiyak;>kJiu-001.
- 4. m.fp. gue;jhkdhH-ey;yjkpo; vOjNtz;Lkh? my;ypepiyak;>nrd;id -600 007.
- 5. gtze;jpKdptH>ed;D}y; G+ypA+Hf;Nfrpfd; ciu>rhujhgjpg;gfk;>nrd;id-040.

Course Code		Title
19U4NM4BT2	BA	ASIC TAMIL II
Semester : IV	Credits: 2	CIA Marks : 50

**Course Objective** : mw ,yf;fpaq;fismwpKfg;gLj;jy;.

**Course Outcome** :mw ,yf;fpamwptngWjy; - rpWrpWfijfs; top r%fmwpTngWjy;.

Department offered by:mbg;ilj; jkpo;; - IV (ehd;fhk;gUtk;)

Course Content Instructional Hours/Week: 2

Unit	Description
ePjpE}y;fs;	
	1 .ghujpahh; Mj;jpr;#b –Kjy; 12 thpfs;
	1. nfhd;iwNte;jd; Kjy; 7 thpfs;
<b>T</b>	
Instructiona	l Hours 5
jpUf;Fws;	
	flTs; tho;j;J–mfuKjyvdj; njhlq;Fk;Fws; - (1)
II	thd; rpwg;G-ePhpd;wpmikahJcyFFws; - 1
	md;Gilik - md;gpd; topaJcaph;epiy Fws; - 1
	fy;tp–fz;Zilahh; vd;gh;Fws; - 1
	,dpait \$wy; - ,dpacsthf ,d;dhjFws; -1
Instructiona	l Hours 10

III	Ky;yhtpd; Ntbf;iff; fijfs;>gPh;ghy; fijfs;		
		Instructional Hours	5
fpuhkpaf;	fijfs;	•••••	
IV	1gukhh;j;jf;FUfijfs;		
	2.ehl;Lg;Gwf; fijfs; mwpKfk;		
		Instructional Hours	5
nkhopg; g	japw;rp;;		•••••
•••			
$\mathbf{V}$	1. gpwnkhopr;nrhw;fSf;Fjkpo;r;nrhy; vOJjy;		
	2. jd;tptuk; vOJjy;		
	3. vq;fs; fy;Y}hp		
		Instructional Hours	5

### ghHitE}y;fs;

- 1. Xsitahh; Mj;jpr;#b kzpthrfh; gjpg;gfk;>Nfhak;Gj;J}h; ,uh[tPjp-01.
- 2. jpUf;Fws; ghpNkyofh; ciu>kzpthrfh; gjpg;gfk;>nrd;id -600018.
- 3. Ky;yhtpd; Ntbf;iffijfs; Ky;iy gp.vy;.Kj;ijahnrd;id-007.
- 4. ehl;Lg;Gwtpay; Xh; Ma;T–R.rf;jpNty; ghhpepiyak;> nrd;id-01

<b>Course Code</b>	Title	
19U4NM4GEN	General Awareness	
Semester: IV	Credits: 2	ESE: 50 Marks

Enable the students to learn General knowledge and prepare different competitive exams.

### **Course Outcome:**

CO1	Analysis the Verbal and Numerical Aptitude
CO2	Understood the General Science and Technology and Education
CO3	Gain Knowledge in Computer aids and Social Studies
CO4	Develop Aptitude and problem solving skills

### **Course Content**

### **Instructional Hours / Week: 2**

1.	Verbal Aptitude
2.	Numerical Aptitude
3.	Abstract Reasoning
4.	Tamil and Other Literature
5.	General Science and Technology and Education
6.	Computer
7.	Economics and Commerce
8.	Social Studies
9.	Sports
10.	Current Affairs
	Total Hours: 30

Course Code	Title			
20U3BMA404	Allied Paper IV			
	Industrial Relations and Labour Welfare			
Semester: IV	Credits: 4	CIA: 25 Marks	ESE: 75 Marks	

To explore contemporary knowledge and gain a conceptual understanding of industrial relations.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Acquire knowledge in Industrial Relations and trade unions.
CO2	Identify Industrial Disputes and government machinery
CO3	Analyze about welfare measures and Training Schemes.
CO4	Discussion of accidents and Industrial health and Hygiene.
CO5	Discussion of child labour and Differently abled labour

### Offered by: Business Administration

### **Course Content**

### **Instructional Hours/Week: 4**

Unit	Description	Text Book	Chapter
T	Concepts – Importance – Industrial Relations,	1	2
I	problems in the Public Sector	1	2
	Growth of Trade Unions – Codes of conduct.  Instructional Hours	12	
		12	3
	Disputes – Impact – Causes – Strikes – Prevention – Industrial Peace	1	3
II	Government Machinery – Conciliation – Arbitration – Adjudication.	1	4
	Instructional Hours	12	2
	Concept – Objectives – Scope – Need – Voluntary	1	5
	Welfare Measures		
III	Statutory Welfare Measures – Labour – Welfare	1	5
	Funds- Education and Training Schemes		
	Instructional Hours	12	2
	Causes of Accidents – Prevention – Safety	1	6
	Provisions – Industrial Health and Hygiene		
IV	Importance – Problems – Occupational Hazards –	1	6
	Diseases – Psychological problems – Counseling –		
	Statutory Provisions.		
	Instructional Hours	12	2
V	Child Labour – Female Labour – Contract Labour –	1	7
	Construction Labour – Agricultural Labour		
	Differently abled Labour –BPO & KPO Labour –	1	7
	Social Assistance – Social Security – Implications		

	Instructional Hours	12
T4 D1-(	) -	

- 1. Mamoria C.B. and SathishMamoria, Dynamics of Industrial Relations, Himalaya Publishing House, New Delhi, 2010.
- 2. ArunMonappa, RanjeetNambudiri, Patturaja Selvaraj. Industrial relations &Labour Laws. Tata McGraw Hill. 2017

### **Reference Book(s):**

- 1. Srivastava, Industrial Relations and Labour laws, Vikas,
- 2. P.N.Singh, Neeraj Kumar. Employee relations Management. Pearson. 2011

### **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

### **Mapping**

PSO/CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H - High; M-Medium; L-Low

Course designed by	Verified by HOD	Checked by	Approved by

Course Code	Title		
20U3BMC410	Core Paper-X		
20002110110	Hun	nan Resource Managen	nent
Semester: IV	Credits: 4	CIA:25 Marks	ESE:75 Marks

Enable the students to acquire knowledge of Human Resource Management.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Understand the importance of the human resource functions to manage human resource effectively.
CO2	Identify the human recourse requirement and select suitable work force.
CO3	Evaluate the performance of human resource and develop suitable training development and career planning programs
CO4	Conduct HR Audit and Frame sound compensation policy for high employee retention
CO5	Analyze HRM in a global perspective and employ eHRM

Offered by: Business Administration

Course Content Instructional Hours/Week: 5

Unit	Description	Text Book	Chapter
	Human Resource Management	1	1
I	Functions of HR Department – The Role of HR manager	1	2
	Organization of personnel department		
	Instructional Hours		15
	Manpower planning- Job description, Job analysis, Role analysis, Job specification	1	8
II	Recruitment & Selection - Meaning, Steps, Process	2	4
	<b>Training and development</b> – Types of training – Process.		
	Instructional Hours		15
	Performance Appraisal- Types –Process.	2	14
III	<b>Promotion</b> -Meaning and Importance – Seniority Vs Merit		
	-Demotion	2	11
	Job Evaluation and Merit Rating		
	Instructional Hours		15

IV	Compensation administration - Employee welfare - Social security - Safety and Health - Job stress  HR Audit - Meaning , Objective & Importance	2	7
	Instructional Hours	2	15
V	International Human Resource Management - Challenges	3	6
	in Human Resource Management  E-HRM- Empowering employees	3	6
	Instructional Hours	15	
	Total Hours		75

- 1. Memoria C. B., **Personnel Management**, Himalaya publications, New Delhi, 2011 Edition
- 2. V. S. P. Rao, **Human Resource Management**, Excel publishers, New Delhi, 2016 Edition
- 3. K. Aswathappa, **Human Resource Management**, Tata McGraw Hill publication, , 2013 Edition, New Delhi
- 4. C.B.Gupta, Human Resource Management, Sultan Chand & Sons, 2018.

#### **Reference Book(s):**

- 1. K. Aswathappa, **Human Resource Management**, Tata McGraw Hill publication, 2013, New Delhi
- 2. David A. Decenzo, Stephen P. Rabins and Suson L. Verhulst, **Human Resource Management**, Wiley, 11<sup>th</sup> Edition, 2016

### **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

# Mapping

CO PSO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H-High; M-Medium; L-Low.

Course Designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>	Title				
18U3BIC412	Core Paper – XII				
	Foreign Trade procedure and Documentation				
Semester: IV	Credits: 4	CIA: 25 Marks	ESE: 75 Marks		

To familiarize the student with the Export – Import Policy of the Government of India and to inform him about various authorities of the government, Export Organization, Commodity, Boards and Services Institutions operating in the field of Foreign Trade

**Course Outcome:** By the end of the course the students will be able to:

CO1	Outline, relate and classify the impact of EXIM policy on International trade.
CO2	Discover and demonstrate different concepts of International Business, especially in
	Export & Import
CO3	Appraise, assess and choose documents & logistics services and identifying markets for
	international trade
CO4	Initiate and manage export and import trade.
CO5	Analyze export and import documentation.

**Offered by:** BBA (COMPUTER APPLICATION)

**Course Content** 

### **Instructional Hours/Week: 5**

Unit	Description	Text Book	Chapter
	Foreign trade policy 2015-2020 – Export licensing	1	1& 4
	Procedures and formalities – Export price quotations		
I	Deemed Exports – Benefits – Categories of supply	1	29 &33
	Role of Export Promotion in Export Credits guarantee		
	Corporation (ECGC) – Inco terms		
	Export promotion councils (EPCS) & commodity	1	6
	Boards (CB) – Export promotion schemes		
	Instructional Hours		15
	EOU scheme (Export Oriented Units) – Eligibility – Setting up		
	EOUs- Supplies by DATA (Domestic Tariff Area) Units to		
II	EOUs –Special Economic Zones	2	23 & 24
	(SEZ) scheme – Eligibility Approval – Conditions –		
	Fiscal Incentives for developer of SEZ"s– New status		
	Holder Categorization – One to five star Export		
	Instructional Hours		15
	Procedure for Registration of Importers-Categories of		
III	Importers –Importer Registration with regional	3	4
	Licensing authorities import of capital goods under EPCG.		
	Duty Exemption / Remission Scheme		·
	Instructional Hours		15

NASC

	General provisions for Imports -Financing	1	4 & 5
	Import – Foreign Exchange Facilities to Importers–		
IV	Customer and Central Excise Duty Drawbacks in Export		
	goods – Foreign Currency Accounts in India and		
	Abroad permitted.		
	Instructional Hours		15
	Import and Export documentation–Frame work –	1	2
	Standardized pre-shipment Export documents –		
V	Commercial and regulatory documents.		
	Instructional Hours		15
	Total Hours		75

#### **Text Books:**

- 1. M. I. Mahajan, Foreign Trade Policy Procedures and Documents, Snow White Publications Pvt Ltd, Mumbai, 26 th Edition, April 2015.
- 2. M. L. Mahajan, Export do it yourself, Snow White Publications Pvt Ltd, Mumbai 2015.

#### **Reference Book:**

- 1. Nabhis, New Import Export Policy and Hand book of Procedures, Third Edition, 2008..
- 2. Nand Kishore Sharma, Import Management, RBSA Publishers, 2004
- 3. 3.Dr. Verma and Agarwal, Export Management, Thakur Publishers.

### **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

### Mapping

PSO/CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	H	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H-High; M-Medium; L-Low.

Course designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>	Title				
18U3BIC413	Core Paper-XIII				
	Foreign Exchange Management				
Semester: IV	Credits: 3 CIA: 20 Marks ESE: 55 Marks				

To enable the students to learnC++ & Java programming in Windows Environment.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Understand the risk involved in Foreign exchange transactions.
CO2	Analyze foreign exchange dealing including exchange rate determination and
	exchange risk Management.
CO3	Assess the management and techniques of financial, treasury and forex management
CO4	Familiarity in the procedures and documentation relating to foreign trade operations,
	andhandle the documentary work concerning export- import business.
CO5	Identify methods used for risk exposure in foreign exchange management.

Offered by: Business Administration

### **Course Content:**

### **Instructional Hours/ Week: 5**

Unit	Description	Text Book	Chapter
I	Foreign Trade and for ex Balance of Payment	1	3
	andBOP accounting -Problems associated with		
	Exportersand Importers.		
	International Financial Institutions - IMF	1	4
	(Drawingand loan instruments) - SDR ( Nature		
	and utilization)IBRD (functions and leading		
	activities), IFC, IDA.		
	Instructional Hours	15	
II	Administration of foreign exchange - FERA, rules	3	16
	and regulations under FEMA, Types of		
	transactions -For ex markets and its participants -		
	Transaction inInterbank markets - Factors		
	determining forwardmargins.		
	Instructional Hours	15	
III	Ready Exchange Rates – Exchange Quotations		12 & 13
	(Direct & Indirect), foreign exchange rates –basis		
	–types of rates – buying and selling rates – cross		
	rates.	1	
	Foreign Trade contracts - Documentation for	1	14
	foreigntrade		
	Instructional Hours	15	
IV	Foreign Exchange Contracts (Exchange	1	14 & 15
	Arithmetic) Exchange Control Regulations –		
	Booking of Forward Contracts – Calculation of		

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	fixed Forward contracts.		
$\mathbf{V}$	Foreign Exchange Risk and Exposure – Types of	2	3
	Exchange risk and Exposure, Internal Techniques		
	of Exposure – External Techniques of Exposure		
	Instructional Hours	1	5
	Total Hours	7	5

#### **Text Book(s):**

- 1. C. Jeevanandam, Foreign exchange & Risk Management, Sultan Chand & Sons, 2018.
- 2. MadhuVij, International Financial Management, Excel Books, Chennai, 2006.
- **3.** Francis Cherunilam, **International Business Environment**, Tata McGraw, New Delhi, 2017
- **4.** Prakash G. Apte, **International Financial Management**, McGraw Hill Education India Private Limited, 2015, New Delhi.

### **Reference Book(s):**

- **1.**V. K. Bhalla, **International Financial Management**, S. Chand Publishing, New Delhi, 2016.
  - 1. V. Sharan, **International Financial Management**, Prentice Hall India Learning Private Limited, 6th edition (2015).

### **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
4	4	4	3	2	3	20

#### **Mapping**

PSO/CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	H
CO2	Н	M	M	M	H
CO3	Н	M	M	M	H
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H - High; M-Medium; L-Low

Course designed by	Verified by HOD	Checked by	Approved by

Course Code		Title	
18U4HVY402	•	Value Education	
	Human val	ues and Yoga Practio	ce II
Semester: III & IV	Credits: 2	CIA: 25Marks	ESE: 25Marks

- To help the students appreciate the essential complementarily between 'values' and 'skills' to ensure sustained happiness and prosperity, which are the core aspirations of all human beings
- To prepare and distribute standardized Yoga teaching and training materials with reference to institute health

### **Course Outcome (CO):**

At the end of the course, students are expected

CO 1	To become more aware of their self and their relationships and would have
	better reflective and discerning ability.
CO 2	It is hoped that they would be able to apply what they have learnt to their own
	self in different ordinary day-to-day settings in real life with higher
	commitment and courage.
CO 3	To enable students to lead a practical life adding value to human relations.
CO 4	To have the basic Knowledge on Simplified Physical Exercises and Asanas and
	Meditation

### **Course Content**

#### **Instructional Hours / Week: 1**

Unit	Description	Text Book	Chapter
I	Self-realization and Human Values- Self-realization and Harmony-Rules and Regulations-Rights and Duties-Good and Obligation-Integrity and Conscience. Obligation to Family-Trust and Respect -Codes of Conduct -Citizens Charter - Emotional Intelligence.	2	1,4
	Instructiona	l Hours	6
П	Impact of Modern Education and Media on Values: Impact of Science and Technology on Values; Effects of computer aided media on Values (Internet, e-mail, Chat etc.); Role of teacher in the preservation of tradition and culture;	2	5
	Instructiona	al Hours	6
III	Eradication of worries - Maintaining youthfulness - Greatness of friendship — Refinement of worries - Neutralization of anger- Intelligent quotient (IQ), Emotional quotient (EQ), Spiritual Quotient (SQ)-	2	2,3
	Instructional Hours		6

	Standing Posture: Tadasana, Padahastasana, Virabhadrasana;		
IV	Sitting posture:Ustrasana, ArdhaMatsyendrasana,	4	4,5
	Paschimottanasana.		
	Instructional Hours		6
	Supine posture: Sarvangasana, Halasana, Chakrasana.		
V	Prone posture: Bhujangasana, shalabhasana; Dhanurasana;	4	6,9
•	Balancing postures: Vrikshasana, Natarajasana, Utkatasana;		0,9
	Pranayama: Bhastrika, Bhramari, NadiShodhan.		
	Instructiona	l Hours	6
	Tota	l Hours	30

# Textbook(s):

- 1. Vethathiri Maharishi, 2011, "Value Education", Vethathiri Publication, Erode
- 2. Kiran, D.R. "Professional Ethics & Human Values", TATA McGraw Hill Education.
- 3. Thathuvagnani Vethathiri Maharishi, 2014, "Simplified Physical Exercises". Vethathiri Publications
- 4. Chandrasekaran, 1999.Sound Health through yoga, Prem Kalyan Publications, Madurai.

Course designed by	Verified by HoD	Checked by	Approved by

<b>Course Code</b>	Title			
20U3BIC412	Core Paper – XII			
	Foreign Trade procedure and Documentation			
Semester: IV	Credits: 4	CIA: 25 Marks	ESE: 75 Marks	

To familiarize the student with the Export – Import Policy of the Government of India and to inform him about various authorities of the government, Export Organization, Commodity, Boards and Services Institutions operating in the field of Foreign Trade

**Course Outcome:** By the end of the course the students will be able to:

CO1	Outline, relate and classify the impact of EXIM policy on International trade.
CO2	Discover and demonstrate different concepts of International Business, especially in
	Export & Import
CO3	Appraise, assess and choose documents & logistics services and identifying markets for
	international trade
CO4	Initiate and manage export and import trade.
CO5	Analyze export and import documentation.

**Offered by:** BBA (COMPUTER APPLICATION)

**Course Content** 

### **Instructional Hours/Week: 5**

Unit	Description	Text Book	Chapter
	Foreign trade policy 2015-2020 – Export licensing	1	1& 4
	Procedures and formalities – Export price quotations		
I	Deemed Exports – Benefits – Categories of supply	1	29 &33
	Role of Export Promotion in Export Credits guarantee		
	Corporation (ECGC) – Inco terms		
	Export promotion councils (EPCS) & commodity	1	6
	Boards (CB) – Export promotion schemes		
	Instructional Hours		15
	EOU scheme (Export Oriented Units) – Eligibility – Setting up		
	EOUs- Supplies by DATA (Domestic Tariff Area) Units to		
II	EOUs –Special Economic Zones	2	23 & 24
	(SEZ) scheme – Eligibility Approval – Conditions –		
	Fiscal Incentives for developer of SEZ"s– New status		
	Holder Categorization – One to five star Export		
	Instructional Hours		15
	Procedure for Registration of Importers-Categories of		
III	Importers –Importer Registration with regional	3	4
	Licensing authorities import of capital goods under EPCG.		
	Duty Exemption / Remission Scheme		·
	Instructional Hours		15

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	General provisions for Imports -Financing	1	4 & 5
	Import – Foreign Exchange Facilities to Importers–		
IV	Customer and Central Excise Duty Drawbacks in Export		
	goods – Foreign Currency Accounts in India and		
	Abroad permitted.		
	Instructional Hours		15
	Import and Export documentation–Frame work –	1	2
	Standardized pre-shipment Export documents –		
${f V}$	Commercial and regulatory documents.		
	Instructional Hours		15
	Total Hours		75

#### **Text Books:**

- 1. M. I. Mahajan, Foreign Trade Policy Procedures and Documents, Snow White Publications Pvt Ltd, Mumbai, 26 th Edition, April 2015.
- 2. M. L. Mahajan, Export do it yourself, Snow White Publications Pvt Ltd, Mumbai 2015.

#### **Reference Book:**

- 1. Nabhis, New Import Export Policy and Hand book of Procedures, Third Edition, 2008..
- 2. Nand Kishore Sharma, Import Management, RBSA Publishers, 2004
- 3. 3.Dr. Verma and Agarwal, Export Management, Thakur Publishers.

### **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

### Mapping

PSO/CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	H	L	L	M	H
CO2	H	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

H-High; M-Medium; L-Low.

Course designed by	Verified by HOD	Checked by	Approved by

Course Code		<b>Fitle</b>		
201/201 (1412	Core l	Paper XIII		
20U3BLC413	Inventory Management			
Semester: IV	Credits: 3	CIA:20 Marks	ESE:55 Marks	

The aim of this paper is to understand the importance of holding inventory by the organizations, describe ABC inventory systems, and calculate an Economic Order Quantity (EOQ) and safety stock.

**Course Outcome:** *By the end of the course the students will be able to:* 

CO1	Familiarize with the conceptual framework of Inventory management for the better function in production.
CO2	Gain knowledge on inventory and its role in the logistics management process for planning.
CO3	Understand the Inventory Management Strategy for effective production and operations strategy to an organization.
CO4	Understand the inventory management models and cost managing inventories in various demand settings.
CO5	Analyze the need for Supply chain Inventory Management planning and controlling.

# Offered by: Business Administration

### **Course Content**

### **Instructional Hours/Week: 3**

Unit	Description	Text Book
I	Inventory – Definition – Types – Characteristics - Cost of Carrying inventory.	
_	Conceptual framework of inventory - Inventory categorization - Service level.	
	Instructional Hours	15
II	Inventory Management-Meaning-need-Classification ABC Analysis and CAV analysis-Inventory Management Policy	

	Inventory control procedures Inventory Planning methods-Constraints to the effectiveness of Inventory Planning.	
	Instructional Hours	15
III	Inventory Management Strategy- Strategy Development process-Characteristics of poor inventory Steps	
	Methods for improved inventory management- Export inventory management.	
	Instructional Hours	15
IV	Inventory Management models-Push and Pull models-EOQ model-Safety stock.	
- '	Inventory cost Types: carrying and ordering - financial impact of inventory-Total cost presentation.	
	Instructional Hours	15
V	Supply chain Inventory Management-Reasons for carrying inventory-Supply chain wastes and their effects on inventory investment-Measures to eliminate supply chain waste.	
	Approaches for controlling inventory investment. Supply chain inventory planning and controlling.	
	Instructional Hours	15
	Total Hours	75

### Text Book:

- 1. David J. Bloomberg, Stephen LeMay & : Logistics, Prentice-Hall of India Pvt Ltd., Joe B. HannaNew Delhi, 2003.
- 2. Donald J. Bowersox & David J. Closs: Logistical Management, Tata McGraw Hill Publishing Co.Ltd, New Delhi, 2004

# **Reference Book(s):**

- 1. Satish C. Ailawadi & Rakesh Singh: Logistics Management, Prentice-Hall of India Pvt Ltd., NewDelhi, 2005
- 2. Donald Waters: Logistics. Palgrave Macmillan, New York, 2004
- 3. Krishnaveni Muthiah : Logistics Management & World Sea borne Trade, Himalaya Publishing House, Mumbai, 1999
- 4. Sarika Kulkarni : Supply Chain Management, Tata Mc- Ashok Sharma Graw Hill Publishing CoLtd., New Delhi, 2004

## E BOOKS

1. https://www.springer.com/in/book/9783319119755

## MOOC

2. https://www.mooc-list.com/tags/inventory-management

#### **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Case Study	Field Visit	Flied Learning	Total
4	4	4	2	3	3	20

#### **Mapping**

PSO/CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	H	L	L	M	H
CO2	Н	M	M	M	H
CO3	H	M	M	M	H
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

Course designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>	Title				
20U4BLZ402	Skill Based Paper- II				
	Internship and Mini Project				
Semester: IV	Credits: 4	CIA: 30 Marks	ESE: 45 Marks		

To enable the student to understand the practical aspects of supply chain and logistics industry.

**Course Outcome:** *By the end of the course the students will be able to:* 

CO1	Contribute to organizations of all types and sizes by managing critical short-term training.
CO2	Provide a variety of ways to engage in experiential learning.
CO3	Apply the knowledge and skills acquired in the classroom to a professional context.
CO4	Refine and reassess interns' own career goals as a result of the experience.
CO5	Communicate research concepts and contexts clearly and effectively both in writing and orally.

## Offered by: Business Administration

#### **Course Content**

#### **Instructional Hours/Week: 3**

It is meant to understand the practical aspects that are happening in the real world of supply chain and logistics industry. The students will have to do an assignment on a topic related with their area of study and evaluation will be done on the basis of a Mini Project Report submitted by each student.

## **Tools for Assessment (30 Marks)**

Review I	Review II	Review III	Field Visit	Seminar	Flied Learning	Total
5	5	5	5	7	3	30

## Mapping

PSO/CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	H	L	L	M	H
CO2	Н	M	M	M	H
CO3	Н	M	M	M	Н
CO4	H	M	M	M	M
CO5	H	M	M	M	M

H - High; M-Medium; L-Low

Course designed by	Verified by HOD	Verified by HOD Checked by	

<b>Course Code</b>		Title			
19U3BMC514	Core Paper	XIV			
1903DW1C314	Investment Analysis and Por	tfolio Management			
Semester: V	Credits: 3	CIA:20 Marks	ESE:55 Marks		

To enable the students to acquire knowledge of Investment management.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Students should have understood Investment avenues and security analysis.
CO2	Students acquire the knowledge of valuation of securities
CO3	They have knowledge regarding fundamental and technical analysis of securities
CO4	Students can have understanding on portfolio management.
CO5	Students can analyze risk and predict the future market.

## Offered by: Business Administration

## **Course Content**

Unit	Description	Text Book	Chapter
	Concept of investment-important - alternate forms of	1 DOOK	1
I	investment	1	1
	Types of shares - important share patterns.		
	government securities-mutual fund schemes-post office schemes-provident fund-company deposits-real Investment in shares and debentures-comparison with other forms of investment	1	2
	Instructional Hours		15
II	Primary market: role of NIM mechanics of floating new issues	1	3
	Secondary market: function mechanics of security trading-OTCEI-NSE futures & options.	2	5
	Instructional Hours		15
	Risk-kinds-measures of risk-returns.	2	5
III	Valuation of securities - valuation of bonds – valuation preference and equality shares.	2	8
	Instructional Hours		15
	Security analysis-fundamental analysis: economic, industry and company analysis	2	8

IV	Technical analysis: Dow theory- NSE, BSE, chart patterns, risk measurement		
	techniques	2	8
	Instructional	1	15
V	Efficient Market theory. Random Walk Theory-weak form-semi strong form	2	9
	Portfolio Analysis: Markowitz theory-optimum portfolio.	2	9
	Instructional	1	15
	Total Hours		75

- Prasanna Chandra, Investment Analysis and Portfolio Management, Tata Mc-Graw Hill Publication, 4<sup>th</sup> edition, 2012.
- 2. Reily and Brown, Investment Analysis and Portfolio Management, 1999

## **Reference Book(s):**

- 1. Punithavathy Pandian, Security Analysis and Portfolio Management, Vikas Publishing House 2012
- 2. S.Kevin, Security Analysis and Portfolio Management, PHI Publications, 2015.

#### **Tools for Assessment (20 Marks)**

CIA	ΙI	CIA II	CIA III	Assignment	Seminar	Attendance	Total
4	ļ	4	4	2	3	3	20

## Mapping

PSO CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

Course Designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>	Т	itle 'itle	
18U3BMC515	Core I	Paper XV	
1603BWC313	Business Rese	arch Methods	
Semester: V	Credits: 3	CIA:20 Marks	ESE:55 Marks

To enable, the students to demonstrate Knowledge and understanding of data collection, Data analysis and interpretation in relation to the research process and Research report preparation.

**Course Outcome:** *By the end of the course the students will be able to:* 

CO1	Create the research process and its different approaches.
CO2	Understand the fundamental theoretical ideas and logic of research.
CO3	Develop a thorough understanding of issues involved in planning, designing, executing, evaluating and reporting research within a stipulated time period.
CO4	Identify business opportunities and to solve questions related to industries.
CO5	Students have knowledge about marketing research.

## Offered by: Business Administration

## **Course Content**

Unit	Description	Text	Chapter
		Book	
	Research - Definition - Importance - Advantages and	1	1
I	Limitations – Research process - Problem		
	Design of research - Types of Design	1	3
	Sampling process and selection - Sample types - Sample size and sampling errors.	1	4
	Instructional Hours		15
II	Data Collection - Methods - Tools - Questionnaire – Interview Schedule - Kinds of Data	1	6
	Attitude measurement and scaling technique	1	5
	Editing, Coding, Tabulation	1	7
	Instructional Hours		15
	Statistical Data Analysis - Hypothesis - Sources,	1	0
III	formulation and testing of Hypothesis - Z test, T test	1	9
	(Theory Only)		
	Chi-square test - Basics of Parametric and	1	10
	Non-Parametric test (Theory Only)		
	Instructional Hours		15

	Interpretation and Report writing - Steps in writing		
IV	reports - Layout of report, types, and principles of report writing – Graphical representation of results	1	14
	Instructional Hours	1	15
	Product research- Price research	2	17
v	Motivation research	2	19
<b>'</b>	Promotion research – Distribution research - Sales control research - Media research.		21
	Instructional Hours	1	15
	Total Hours		75

- 1. C. R. Kothari, **Research Methodology**, New Age International (P) limited, New Delhi, 1<sup>st</sup> Edition, 2013.
- 2. S. Sumathi P Saravanavel, **Marketing Research & Consumer Behavior**, Vikas Publishing, New Delhi, 1<sup>st</sup> Edition, 2009.

## **Reference Book(s):**

- 1. Boyd and Westfall, **Marketing Research**, McGraw-Hill Professional Publishing, 9<sup>th</sup> Edition, New Delhi, 2009.
- 2. Bryman, Alan & Bell, Emma, **Business Research Methods**, (Third Edition), Oxford University Press.2015.

## **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
4	4	4	2	3	3	20

## **Mapping**

PSO	PSO1	PSO2	PSO3	PSO4	PSO5
CO					
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M

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ı						
	CO5	Н	M	M	M	M

Course Designed by	Verified by HOD	Checked by	Approved by

Course Code	I	Title			
18U3BMC516	Core P	aper XVI			
1003DWC310	Advertising and	<b>Sales Promotion</b>			
Semester: V	Credits: 4	CIA:25 Marks	ESE:75 Marks		

To enable the students to be aware of Advertising concepts, Sales Promotion design and techniques, Publicity and Personal selling

**Course Outcome:** *By the end of the course the students will be able to:* 

CO1	Develop fundamental concepts of advertising in the modern marketing practices
CO2	Select an insight on media implications that enable students evolve and explore
CO3	Evaluate all aspects of sales promotion, Publicity and Sales promotion
CO4	To develop and implement media plans.
CO5	To develop knowledge in personal selling.

## Offered by: Business Administration

## **Course Content**

Unit	Description	Text	Chapter		
		Book			
_	Advertising in retailing: Advertising principles	1	1		
I	Steps in planning a retail advertising Campaign advertising for the retail store.	1	2		
	Instructional Hours		15		
117	Media and copy decisions	1	5		
II	Media objectives-planning and budgeting-advertising	1	6		
	Evaluation creating and producing copy-copy testing.	1	7		
	Instructional Hours		15		
	Retail promotional strategy	2	1		
III	Promotional objectives, Promotional budget	2	2		
	Selecting the promotional mix	2	3		
	Implementing the promotional mix.	2	3		
	Instructional Hours		15		
IV	Management of sales promotion- Role of sales promotion	2	4		
	Types of sales promotion- Evaluating sales promotion	2	5		
	Instructional Hours		15		

v	Personal selling and publicity	2	6
,	Publicity and special events - Role of personal selling in Retailing	2	7
	Process in personal selling.	2	8
	Instructional Hours		15
	Total Hours	7	<b>7</b> 5

- S.H.H. Kazmi and Satish Batra, Advertising and Sales Promotion, Excel Books, 2008
- 2. Sanjay and Sahitya Bhawan, **Advertising and Sales Promotion**, SEPD Publication, 2015

## **Reference Book(s):**

- 1. Chunawalla Reddy, Appannaiah, **An Introduction to Advertising and MarketingResearch**, Himalaya Publishing House, 2015.
- 2. Ken Kaser, Advertising and Sales Promotion, Cengage Learning, 2013.

  Tools for Assessment (25 Marks)

CL	ΙI	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5		5	6	3	3	3	25

## Mapping

PSO CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

BBA LOGISTICS	ASC	2018		
1	1	1	1	

<b>Course Code</b>		litle	
18U3BIC517	Core Pap Logistics and Supply (		
Semester: V	Credits: 3	CIA:20 Marks	ESE:55 Marks

The subject imparts knowledge and understanding to students on Supply Chain Management and its relevance to today"s business decision making.

**Course Outcome:** *By the end of the course the students will be able to:* 

CO1	Understand the principles of logistics management
CO2	Understand the logistics role in the economy and the organization
CO3	Combine their theoretical knowledge with practical knowledge
CO4	Understand the general concepts of customer service applications of logistics information systems
CO5	Understand various freight charges and intermediaries in logistics.

## Offered by: Business Administration

## **Course Content**

Unit		Descrip tion	Text Book	Chapter
	Introduction	on – Nature and scope – Evolution-	1	1
I	Logistics a	and Mission.		
		e of logistics-strategies of logistics planning	1	1
	_	ents of logistics - Functions of logistics -	1	1
	Logistics i			
	_	Instructional Hours		09
		ain Management – Introduction - Nature	1	2
II	and conce	1	2	
	contribution			
	Framewor	1	3	
	service - C			
	Instructional Hours			
	Elements	of logistics and supply chain management –	1	4
III	Information	on - Logistics information flow.		
	LIS-EDI i	n logistics – Inventory – Functions – Types –	1	
	Element - Warehousing & distribution center -			6
	Concepts			
	Types of	1	7	
	strategy and warehouse design			
		Instructional Hours		09

	Total Hours		45	
	Instructional Hours		09	
V	Types of Ships - Freight structure and practice - Role of intermediaries in Logistics.	1	13	
	Logistics Administration - Structure of shipment Industry	1	11	
	Instructional Hours			
	Material Handling - Objectives of material handling - Inland Container Depot - IATA.	1	10	
IV	Transportation-Elements of transport cost — Modes — Containerization — Indian transport — packaging — importance - Order processing	1	8	

- 1. Chetan Bajaj and Ranjith, Retail Management, Oxford University Press, 2010
- 2. James R. Ogden, Denise T.Ogden, **Integrated Retail Business Management**, McGraw Hill Book Company, 3rd Edition, 2005

## **Reference Book(s):**

- 1. Wiley Pvt Ltd, 2005 Gibson G Vedamani, **Retail Management, FunctionalPrinciples** and **Practice**, Jaico Publishing House, 3<sup>rd</sup>Edition, 2010
- 2. Gibson G Vedamani, **Retail Management Functional Principles and Practice**, Jaico Publishing House; 4th edition, 2003

#### **Tools for Assessment (20 Marks)**

Ī	CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
-	4	4	4	2	3	3	20

## **Mapping**

PSO	PSO1	PSO2	PSO3	PSO4	PSO5

CO					
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

Course Designed by	Verified by HOD	Checked by	Approved by

**Instructional Hours/Week: 3** 

<b>Course Code</b>	T	itle			
20U3BLC518	Core Paper – XVIII Warehousing & Distribution				
	Management				
Semester: IV	Credits: 3	CIA:20 Marks	ESE:55 Marks		

## **Course Objective:**

To enable the student to understand the Need for Warehouse and functions of distribution.

**Course Outcome:** *By the end of the course the students will be able to:* 

	250 C diversity 25 the end of the course the students with a culture to.					
CO1	To develop competencies and knowledge of students to become Warehouse professional .					
CO2	To orient students in the field of Logistics					
CO3	To understand Warehousing and distribution center operations					
CO4	To understand Warehouse Utilization Management					
CO5	To understand Warehouse Safety Rules and Procedures					

# Offered by: Business Administration

**Course Content** 

Unit	Description	Text Book	Chapter
I	Introduction to Warehouse (Storage and Packaging) Background – Need for Warehouse – Importance of warehouse, Types of Warehouses	2	1
	Broad functions in a warehouse, warehouse layouts and layout related to functions. Warehouse Organization Structure, Benefits of Warehousing.	2	1
	Instructional		15
II	Receiving and Dispatch of Goods in warehouse Various stages involved in receiving goods – Stages involved receipt of goods	2	3
	Procedure for Arranging of goods on dock for counting and Visual inspection of goods unloaded, Formats for recording of goods unloaded from carriers- storage locations - storage location codes and its application-	2	4

	Instructional	15
III	Warehouse Activities Explain receiving, sorting, loading, unloading, Picking Packing and dispatch, activities and their importance in a warehouse, quality parameters, Quality check, need for quality check, importance of quality check  Procedure to develop Packing list / Dispatch note, Cross docking method, Situations suited for application of cross docking Information required for coordinating cross docking, Importance of proper packing, Packing materials, Packing machines, Reading labels	2 7
	Instructional	15
IV	Warehouse Management: Warehouse Utilization Management, Study on emerging trends in warehousing sector, DG handling, use of Material Handling Equipment's in a warehouse, Inventory Management of a warehouse, Inbound & Outbound operations of a warehouse and handling of Inbound & Outbound operations.	2 8
	Distribution – Definition – Need for physical distribution – functions of distribution – marketing forces affecting distribution. The distribution concept – system perspective. Channels of distribution: role of marketing channels – channel functions – channel structure –designing distribution channel – choice of distribution channels	2 8
	Instructional	15
V	Warehouse Safety Rules and Procedures The safety rules and Procedures to be observed in a Warehouse, Hazardous cargo – Procedure for Identification of Hazardous Cargo, safety data sheet,	2 13
	Instructions to handle hazardous cargo,	2 13

<b>BBA Logistics</b>
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Instructional Total Hours	15 75
their uses.	
Personal protective Equipment's (PPE) and	
and their uses, 5S Concept on shop floor.	
Safety & Environment, safety Equipment's	
Familiarization with the industry. Health,	

#### **Text Book:**

- 1. Course Material Prepared by LSC
- 2. J P Saxena, Warehouse Management and Inventory Control- Vikas Publication House Pvt Ltd, First Edition, 2003.

## **Reference Book(s):**

- Warehouse Management: Automation and Organisation of Warehouse and Order Picking Systems \*With CDROM+, Michael Ten Hompel, Thorsten Schmidt, Springer-verlag, First Edition, 2006.
- 2. Kapoor Satish K., and Kansal Purva, 'Basics of Distribution Management: A Logistical Approach', Prentice HALL of India

## **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
4	4	4	2	3	3	20

## **Mapping**

PSO	PSO1	PSO2	PSO3	PSO4	PSO5
CO					
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

Course Designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>		Title				
	Skill Ba	Skill Based Paper III				
18U4BMZ503	Tally	Tally - Practical				
Semester: V	Credits:3	Credits:3 CIA: 30 Marks ESE: 45 Marks				

This course is designed to impart knowledge regarding concepts of Financial Accounting Tally is an accounting package which is used for learning to maintain accounts.

**Course Outcome:** By the end of the course the students will be able to:

CO1	Students are able to understand the creation and alteration of a company.
CO2	Creation of Vouchers and maintenance of stock and go down creation.
CO3	They are able to know the bank reconciliation statement
CO4	They can understand the preparation of final accounts using Accounting
	Package

## Offered by: Business Administration

## **Course Content**

S. No	List of Programs
1.	Create a new company – name and other relevant details and configure the
	company
2.	Journalizing
3.	Posting into ledger (with and without predefined groups)
4.	Configuring, creating, displaying, altering and cancellation of Vouchers
5.	Trail balance
6.	Final accounts- trading account- profit and loss account and balance sheet
7.	Final accounts with adjustments
8.	Rectification off error
9.	Show the cash, bank and other subsidiary books of the company
10.	Show the Day Book
11.	Integrate stock and inventory details (stock groups/ categories/measurement
	units
12.	Stock summary
13.	Bank reconciliation statement
14.	Enable VAT in Tally and VAT Computation report
15.	Integrate pay-roll system

Note

- A detailed question paper (containing detailed problems) based on the above guidelines should be prepared and distributed for the purpose of examination.
- Model questions (only two questions appended as a sample); Practical question paper need to set question papers bases on the above exercises with hypothetical and real-life figures.
- 1. Create a Company as —Vasavi Industries Ltd. I in Tally with inventory management.
  - i. Siva started Vasavi Industries Ltd. | by bringing Capital Rs. 3,00,000/- Cash.
  - ii. He deposited Rs. 1,00,000/- cash at ICICI bank.
  - iii. He paid electricity bill for Rs. 1,200/- by cash.
  - iv. He withdrawn Rs. 10,000/- cash for his personal use.
  - v.He purchased the following item from Computer Lab. Ltd. on Credits with 4% Vat rate.
  - vi.Computer 10 Nos. @20000/- each
  - vii. He sold the following item to Somnath Traders in cash with 4% Vat rate.
- viii. Computer 5 Nos. @27500/- each
- ix. He received Rs.6,000/- as commission from Rohit by cash.
- x.He paid House Rent for Rs.5,000/- by cash.
- xi. He withdrawn Rs.25,000/- cash from ICICI Bank.
- xii. He purchased furniture for Rs.25,000/- by cash for office
  - use. Show the Trial Balance and Balance Sheet of
  - —Vasavi Industries Ltd.
- 2. From the following prepare accounts in Tally. Balance sheet of Dream Home

Appliances as on 1-1-2011

Capital 10, 00,000

Reserves 600,000

Creditsors:

Bismi Ltd. Bill no P/100,	
28-12-10 – 30 days Credits	2,00,000
Total	18, 00,000
Land and Building	5,00,000
Furniture and Equipments	2,00,000
Stock:-	
10 Refrigerators @ Rs 8000 (LG)	80,000
5 semi automatic (LG) @ 7000	35000
5 fully automatic (LG) @ 14000	70,000
10 T.V sets sony @ Rs 10,000	100,000
Debtors: (Both 45 days Credits)	
KEEN Bill No. S/ 1001 dt. 30/12/10	50,000
Best Home Bill No.S/ 2010 dt. 22/12/10	60,000
Bank current account with SBT	600,000
Cash in hand	105,000
Total	18, 00,000

Create company with address - Cochin-5

Income Tax No. PNR/ 1234000 N

VAT TIN no. K GST/L50006

Inter state sales tax no. I/L1001

Provide other assumed details for the company

5/1/11 Purchased for cash:-

3. Refrigerators @ Rs 9500 from a stockist viz Kottayam Home Appliances and issued a cheque VAT paid-12.5% and carriages-Rs 750 for the above purchase. 10/1 /11Sales made on Credits:-

QRS 5 Fridges @ Rs 11,500 S/ 1100 - 30 days Credits. at 2% discount, VAT 12.5%.

Show Trial Balance, List of vouchers, P&L Account, Balance sheet with percentages and VAT computation report

	Program	TEST I	TEST II			Total
Demonstration	Execution			Observation	Attendance	
5	5	5	5	7	3	30

Cours	se Designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>		Title				
19U3BMC619	Core I	Paper XIX				
1903BW1C019	Entrepreneurship & Small Business Management					
Semester: VI	Credits: 4	CIA:25 Marks	ESE:75 Marks			

Enable the students to know the concept of entrepreneurship, business management, opportunities recognition, Quality and risk management in small business organizations.

**Course Outcome:** *By the end of the course the students will be able to:* 

CO1	Understand entrepreneurial decision making process through business model to launch a
	new venture.
CO2	Develop a wide range of strategic, financial and human resource planning skills necessary for the new venture planning process.
CO3	Familiarize on the concepts of Start Ups and Stand Ups
CO4	Acquaint the student with an understanding of how small business functions in a start-up phase, how it evolves, the problems inherent in growth stage and the important role the management plays
CO5	To know social and ethical values in small business management

Offered by: Business Administration

## **Course Content**

Unit	Description	Text	Chapter		
		Book			
	Meaning of Entrepreneurship – Characteristics -	2	2&3		
1.	functions and types of Entrepreneurship				
	Entrepreneur – Role of Entrepreneurship in economic development.	1	2		
	Instructional Hours		12		
	Factors affecting Entrepreneurial growth – Economic				
II	non - economic Entrepreneurship Development		5&9		
	programmes – Need – Objectives	1			
	Phases – Evaluation. Institutional support to				
	Entrepreneurs.				
	Instructional Hours		12		
	Startups and Buyouts - Franchising Opportunities -	DDI	607		
III	The Family Business-Business Plan-Marketing Plan -	RBI	6&7		
	Management Teams-Organized forms.				
	Instructional Hours				

Instructional Hours Total Hours			60
		1	2.
v	Quality Management in Small Business - Social and Ethical Issues in Small Business Management - Evaluating Financial Performance – Managing Risk in Small Business Management. Case studies.	1	28
	Instructional Hours	1	12
IV	Sources of Financing - Exit Strategies - Factors affecting choice of a business location.	1	27
	Selecting a Location and Planning the Facilities - Projecting Financial Requirements - Finding	1	27

- 1. S. S. Khanka, **Entrepreneurial Development**, S. Chand & Company New Delhi, 4<sup>th</sup> Edition, 2013.
- 2. C. B. Gupta & N. P. Srinivasan, Entrepreneurial Development, Sultan Chands &

New Delhi, 6<sup>th</sup> Edition, 2013.

#### **Reference Book(s):**

- 1. S. Anil Kumar, Small Business and Entrepreneurship, I.K. International Publishing house Pvt Ltd, New Delhi, 2008.
- 2. Zimmer, Scarborough, Effective small business management, Hal Court College publisher 9<sup>th</sup> Edition, 2009.

## **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

## **Mapping**

CO PSO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

BBA LOGISTICS NASC **2019** 

BBA LOGISTICS NASC **2019** 

Course Designed by	Verified by HOD	Checked by	Approved by

Course Code	,	Γitle	
19U3BMC620	Core	Paper XX	
19U3BMC020	Strategic	Management	
Semester: VI	Credits: 4	CIA: 25 Marks	ESE:75 Marks

Enable the students to develop the strategic thinking and decision making abilities inrelation to understanding the employability of various strategies in different situations.

**Course Outcome:** *By the end of the course the students will be able to:* 

CO1	To expose students to various perspectives and concepts in the field of Strategic
	Management
CO2	The course would enable the students to understand the principles of strategy formulation, implementation and control in organizations
CO3	To help students develop skills for applying these concepts to the solution of business problems
CO4	To help students master the analytical tools of strategic management

## Offered by: Business Administration

## **Course Content**

Unit		Description	Text	Chapter
			Book	
I		egic Management: Concepts- Difference between egy and tactics-Three levels of strategy	2	1
	strate	egic Management Process- Benefits, TQM and egic management process, Social responsibility, al audit	1	19
		Instructional Hours		12
п	Form	egic Formulation: Corporate Mission: Need – nulation, Objectives: Classification- Guidelines, s: Features-	1	
		Instructional Hours		12
III	planr	ce of strategy: BCG matrix-The GE nine cell ning grid- Corporate level generic strategies: lity, Expansion, Retrenchment, Combination egies	1	17&18
		Instructional Hours		12

IV	Strategic Implementation: Role of top management- Process- Approaches, Resource allocation-Factors - Approaches, Mckinsey's 7's framework, Strategic Positioning- Four routes to competitive advantage.		
	Instructional Hours	1	12
V	Strategic Evaluation: Importance- Criteria- Quantitative and Qualitative factors, Strategic control: Process-Criteria-Types, Essential features of effective evaluation and control systems. Case Studies	3	1&14
	Instructional Hours	1	2
	Total Hours		60

- 1. Strategic Management- Francis Cherunillam-Himalaya Publishing House.
- 2. Strategic Planning and Management- P.K.Ghosh-Sultan Chand & Sons, 2000.
- **3.** Strategic Planning-Formulation of corporate strategy,-V.S.Ramaswamy&S.Namakumai, Macmillan Business Books, 2001.

## **Reference Book(s):**

- 1. Macmillan, H., &Tampoe, M. (2001). Strategic Management: Proces, Content, and Implementation, Oxford University Press: USA.
- 2. Ritson, N. (2008). Strategic Management. Neil Ritson & Ventus Publishing.

## **Tools for Assessment (25 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
5	5	6	3	3	3	25

## **Mapping**

PSO CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

BBA LOGISTICS NASC **2019** 

Course Designed by	Verified by HOD	Checked by	Approved by

BBA Logistics NASC 2018

<b>Course Code</b>		Title	
18U3BIC621	Со	e Paper XXI	
1603D1C021	Global Bı	siness Management	
Semester: VI	Credits: 3	CIA:20 Marks	ESE:55 Marks

## **Course Objective:**

To enable the students to understand the impact of economic, political/legal, and financial environments on international business operations.

**Course Outcome:** *By the end of the course the students will be able to:* 

CO1	Understand Cognitive knowledge of global issues
CO2	Evaluate the Interpersonal skills of individuals from various cultures
CO3	Determine Social responsibility awareness on global issues
CO4	To Know Shipment finance
CO5	To know international agencies and agreement

Offered by: Business Administration

## **Course Content**

Unit	Description	Text Book	Chapter		
	Need and relevance - International trade	1	1		
I	Current pattern of India,,s foreign trade and world	1	1		
	India,,s trade – Trends-Composition - Volume and	1	1		
	Traditional and nontraditional products	1	1		
	Brief background of import trade - Future.	2	1		
	Instructional Hour	'S	15		
	Indian institutional assistance for export promotion.	1	4		
	Export policy – Features and measures	1	4		
	Infrastructure setup and aids	1	6		
II	Export promotion council- Commodity Boards	1	4		
	Board of trade - Trade development authority	1	4		
	FIFO, IIFT, Export inspection council	1	4		
	Instructional Hours				
	Export procedures- Offer and receipt of confirmed orders				

III	Production- Shipping and banking procedure	2	9	
	Negotiation - Documents for export trade	2	9	
	Export incentives.	2	9	
	Instructional Hours		15	
	Export financing- Procedure for Pre-shipment finance	1	9	
IV	Post shipment finance	1	9	
•	Terms of payment in international trade	1	9	
	Letter of Credits-features and types	1	9	
	Medium and long term loans- ECGC-functions and policies	1	9	
	1	15		
	International agencies and agreement	2	9	
$\mathbf{v}$	IMF-World Bank – Functions and features	2	9	
	WTO features - Import policy features.	2	9	
	Instructional Hours			
	Total Hours		75	

- 1. TAS Balagopal, International Trade, Himalaya Publications, 2010 Edition
- 2. Francis Cherunilam, International Business, Prentice Hall of India Private ltd,2010,

## **Reference Book(s):**

- 1. Raj Kumar, Nidhi Goel,International Business: Text, UDH Publishers & Distributors,2016
- 2. Roger Bennett, International Business, Pearson, 2009

## **Tools for Assessment (20 Marks)**

CIA I	CIA II	CIA III	Assignment	Seminar	Attendance	Total
4	4	4	2	3	3	20

# Mapping

PSO	PSO1	PSO2	PSO3	PSO4	PSO5
CO					
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

Course Designed by	Verified by HOD	Checked by	Approved by

<b>Course Code</b>	Т	Title					
18U4BMZ604							
	Campus to Corp	oorate (Viva voce)					
Semester: VI	Credits: 3	CIA:30 Marks	ESE:45 Marks				

To enable the students to realize the concepts of soft skills, business correspondence, group discussion, presentation.

**Course Outcome:** *By the end of the course the students will be able to:* 

CO1	Develop soft skills to communicate as effectively and efficiently as possible while dealing with others viz. peers, subordinates, superiors, clients, customers in the organization.
CO2	Understand speaking and writing skills by reinforcing their listening and reading skills and habituating them
CO3	Apply the knowledge gained in the areas such as business correspondence, presentation, group discussion, and interviews
CO4	Students have knowledge about Quantitative and verbal aptitude
CO5	Identify and enumerate ways to nurture your positive attitude.

Offered by: Business Administration

## **Course Content**

Unit	Description	Text	Chapter		
		Book			
	Etiquette Elaborated: Corporate etiquette -Workplace	1	1		
I	etiquette-Business etiquette - Email etiquette -		1		
	Telephone and Meeting etiquette.				
	Video clippings to watch and noting down with the	1	1		
	critical aspects pertaining to etiquettes.	-			
	Instructional Hours				
	Attire Aspects: Paste your own photograph in formal				
II	and informal dress – Dressing sense and grooming	4	_		
	skills – Cut and paste various photographs from ad	1	5		
	pictures to distinguish dressing for different				
	occasions.				
	Instructional Hours		12		
	E-communication: Students are expected to have an				
	Email id and work with groups, make mail				
	attachments, join professional groups in social	2	6		
	networks; download and upload files using virtual				
	memory – E-mail Etiquette				

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	l		
Ш	Overcoming problems in E-mail communication, Use of Electronic Devices in Modern Communication such as Fax, E-mail, chat using Skype – Work with social networking sites such as LinkedIn, Face book, Orkut, Tumblr, Twitter -narrate them in the SDRN with clippings as Evidence.	2	4
	Instructional Hours		12
IV	Aptitude Appetizer: Quantitative vs. verbal aptitude - practice –Shortcut routes – Workouts from previous year batch tests – Familiarize the various us types of problems From quantitative & Non-verbal reasoning areas in competitive exams for employment and/or higher studies.	2	5
	Instructional Hours		12
V	Attitude Building: The importance of building positive attitude. Read from the examples of great people of your choice and write in your SDRN. Identify and enumerate ways to nurture your positive attitude.	2	5
	Instructional Hours		12
	Total Hours		60

## **Text Book(s):**

- 1. Mathew McKay, Martha Davis Patrick Fanning, **Communication Skills**, B. Jain Publication Pvt Ltd, 4<sup>st</sup> Edition, 2018, New Delhi.
- 2. Aruna Koneru, **Professional Communication**, Tata McGraw Hill Publication Company Ltd, 2008, New Delhi.

## **Reference Book(s):**

- 1. P. Bhaskaran Nair & Krishna Pillai, **Communication Skills A Multi-SkillCourse**, MacMillan Press, 2000, New Delhi.
- 2. Biswajit Das, IpseetaSatpathy, **Business Communication and PersonalityDevelopment**, Excel Book, 2009, New Delhi.

## **Tools for Assessment (30 Marks)**

Review I	Review II	Review III	Assignment	Seminar	Attendance	Total
5	5	5	5	5	5	30

# Mapping

PSO CO	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	Н	L	L	M	Н
CO2	Н	M	M	M	Н
CO3	Н	M	M	M	Н
CO4	Н	M	M	M	M
CO5	Н	M	M	M	M

Course D	esigned by	Verified by HOD	Checked by	Approved by